INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

Form Approved: O.M.B. No. 2127-0008

U.S. Department of Transportation

**National Highway Traffic Safety Administration**

**DOT Auto Safety Hotline**

# Vehicle Owner's Questionnaire

**To Report Vehicle Safety Defects**
**1-888-DASH-2-DOT**
**(1-888-327-4236)**
**INTERNET:www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

| Date Received | Repository |
|---|---|
| FEB - 1 2012<br>30-DEC-2011 | ☐ |
| | Reference No.<br>10441736 |

## OWNER INFORMATION (Type or Print)

| Name | Daytime Telephone Number | E-mail Address |
|---|---|---|
| [redacted] policy Holder [redacted] | [redacted] | [redacted] |
| Address [redacted] vehicle driver | Evening Telephone Number | |
| | [redacted] | |
| City AURORA / State CO / Zip Code [redacted] | | |

**The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).**

## VEHICLE INFORMATION

| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side | Make | Model | Model Year |
|---|---|---|---|
| JM3LW28YX10[redacted] | MAZDA | MPV | 2001 |

| Date Purchased | Dealer's Name and Telephone Number | | | Engine: No: Cylinders | Fuel Type: |
|---|---|---|---|---|---|
| October, 2005 | Shortline Subaru 303 364-2200 | | | 6 | Gasoline |
| Original Owner ☐ | Dealer's City<br>Aurora | State<br>CO | Zip Code<br>80012 | | |

| Transmission Type | | Powertrain | Multiple Failure: | Incident Date(s) |
|---|---|---|---|---|
| Automatic | ☑ Antilock Brakes<br>☑ Cruise Control | | | ~~24-DEC-2011~~<br>26 Nov, 2011 |

## FAILED COMPONENT(S)/PART(S) INFORMATION

| Vehicle Component Code: 140000 AIR BAGS | Failure Mileage | Failure Speed |
|---|---|---|
| | ~~100000~~<br>120,000 | 55 |

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

| Tire Make | Tire Model (Name or Number) | Tire Size (Example P215/65R15) |
|---|---|---|
| | | |

| DOT No. (Example: DOTMAL9ABC036) | ☐ Original Equipment<br>☐ Prior Repair | Failure Location: |
|---|---|---|
| | | |

| Tire Component Code | Tire Failure Type: |
|---|---|
| | |

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

| Make: | Date Manufactured: | Model No./Name: |
|---|---|---|
| | | |

| Seat Type: | Installation System: |
|---|---|
| | |

| Child Seat Component Code: | Failed Part: |
|---|---|
| | |

## APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

| Crash | Fire | Number of Persons Injured | Number of Deaths | Reported to Police |
|---|---|---|---|---|
| ☒ Yes ☐ No | ☐ Yes ☒ No | 2 | 0 | ~~N~~ Yes EMS Responded |

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**
**Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).**

TL* THE CONTACT OWNS A 2001 MAZDA MPV. THE CONTACT WAS DRIVING 55 MPH WHEN THE CONTACT CRASHED INTO ANOTHER VEHICLE. THE CONTACT'S VEHICLE THEN SPUN AROUND AND CRASHED INTO THE SAME VEHICLE A SECOND TIME FROM THE FRONT END. THE CONTACT STATED THAT THE AIR BAGS DID NOT DEPLOY. THE CONTACT AND A PASSENGER WERE INJURED AND A POLICE REPORT WAS FILED. THE CONTACT STATED THAT THE MANUFACTURER REFUSED TO INSPECT THE VEHICLE FOR THE AIR BAG FAILURE. THE CONTACT REFERENCED NHTSA CAMPAIGN ID NUMBER: 02V196000 (AIR BAGS: FRONTAL) BUT DID NOT CONFIRM IF THE VEHICLE WAS INCLUDED IN THE RECALL. THE FAILURE AND THE CURRENT MILEAGES WERE ~~100,000~~. 120,000

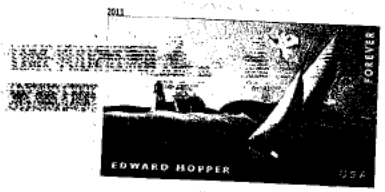
◉ other driver
Vehicle was not included in the recall.

◉ The contact is vehicle owner's spouse, reporting on behalf of Mazda owner/driver

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

[redacted]
Aurora, CO [redacted]

27 JAN 2012 PM 3 L

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Attn: Safety Defect Questionnaire