INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received FEB - 2 2012
28-DEC-2011

Repository ☐

Reference No. 10441493

OWNER INFORMATION (Type or Print)

Name [redacted]
Address [redacted]
City ANDOVER **State** MA **Zip Code** [redacted]

Daytime Telephone Number [redacted]
Evening Telephone Number SAME AS ABOVE
E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
WBAAM5337XF[redacted]	BMW	E46	1999

Date Purchased	Dealer's Name and Telephone Number	Engine: No: Cylinders	Fuel Type:
	PRIVATE SALE	6	GAS
Original Owner ☐	Dealer's City / State / Zip Code		

Transmission Type	Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)
AUTOMATIC	☒ Cruise Control	ALL BMW		19-OCT-2011

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 120000 EXTERIOR LIGHTING	Failure Mileage	Failure Speed
REAR LIGHTS ALL	140000	ALL

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL-THE CONTACT OWNS A 1999 BMW E46. WHILE PARKED, THE CONTACT NOTICED BOTH REAR TAIL LIGHTS FAILED INTERMITTENTLY. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHO ADVISED THE CONTACT THAT THE TAIL LIGHT WIRES NEEDED TO BE REPLACED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 140,000. KMJ

BMW HAS A RECALL TO REPAIR THIS PROBLEM BUT IT IS ONLY FOR MODEL YEARS 2001-2003. MY CAR IS THE SAME MODEL SAME LIGHTS EVERYTHING BUT MY MODEL YEAR IS NOT INCLUDED. THE LIGHTS HAVE RESENTLY FAILED COMPLETELY AND I HAD TO TAKE IT TO AN AUTO ELECTRIC TECHNICIAN TO REPAIR THE FAULTY GROUNDS

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.