

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

From: [Wells, Cynthia CTR \(NHTSA\)](#) EQ-10441473-1412
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: complaint [REDACTED]
Date: Monday, January 30, 2012 9:33:50 AM
Attachments: [Untitled.PDF - Adobe Acrobat.pdf](#)

Report Vehicle Safety Defects!



www.safercar.gov

From: Williams, Maritza CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)
Sent: Monday, January 30, 2012 9:27 AM
To: Wells, Cynthia CTR (NHTSA)
Subject: FW: complaint, [REDACTED]

From: [REDACTED]
Sent: Friday, January 27, 2012 4:03 PM
To: DataQuality, DataQuality (NHTSA)
Subject: Re: complaint, [REDACTED]

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

28-DEC-2011

Repository ☐Reference No.
10441473

OWNER INFORMATION (Type or Print)

Name

Address

City

JUSTIN

State

TX

Zip Code

Vehicle Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3B7HC13Y7

Make

DODGE

Model

RAM 1500

Model Year

2001

Date Purchased

7/8/2001

Dealer's Name and Telephone Number

Autoworld Dodge

(877) 354-1963

Engine: 1500

No: Cylinders

8

Fuel Type:

gas

Original Owner

☒

Dealer's City

Petaluma

State

CA

Zip Code

94952

Transmission Type

Auto

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Multiple Failure:

Air bags
Seat belt

Incident Date(s)

15-DEC-2011

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS / Seatbelt

Failure Mileage

171000

Failure Speed

25

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1

Number of Deaths

Reported to Police

Y - Crash report sent to Texas

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL- THE CONTACT OWNS A 2001 DODGE RAM 1500. WHILE DRIVING 25 MPH IN RAINY WEATHER, THE VEHICLE BEGAN TO SLIDE ABNORMALLY, CAUSING THE CONTACT TO CRASH INTO A TREE. THE AIR BAGS DID NOT DEPLOY. THE CONTACT SUSTAINED lacerations to THE BOTTOM OF THE CHIN AND THE MOUTH. THE CONTACT WAS IMMEDIATELY TAKEN FOR MEDICAL ATTENTION. NEITHER THE DEALER NOR THE MANUFACTURER WERE NOTIFIED OF THE FAILURE. THE VEHICLE WAS DESTROYED. THE FAILURE MILEAGE WAS 171,000. KMJ

requiring 24 stitches (14 inside mouth, 10 to outside of chin). Dodge was notified of the failure after this complaint was filed.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.