

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received JAN 13 2012 23-DEC-2011	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	E-mail Address
City		State	Zip Code	Evening Telephone Number	
FRANKLIN		MA			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
KMHCN46C69U		HYUNDAI	ACCENT	2009	
Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
Original Owner	Dealer's City			No: Cylinders	
Transmission Type	☐ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
	☐ Cruise Control			22-DEC-2011	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 120000 EXTERIOR LIGHTING				Failure Mileage	Failure Speed
				38,968	2
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
☐ Yes ☒ No	☐ Yes ☒ No			N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2009 HYUNDAI ACCENT. THE CONTACT STATED THAT WHILE REVERSING AT 2 MPH, HE NOTICED THAT THE BRAKE LIGHTS WERE NOT ILLUMINATING. THE VEHICLE WAS NOT TAKEN TO HAVE THE FAILURE DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE AND THE CURRENT MILEAGES WERE 42,000 38,968.					
I understand that there was a recall on 2007 + 2008 Hyundai Accents with this problem. My vehicle was not recalled and I believe there is still a problem with the brake light switch.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

HYUNDAI

First Hyundai
270 E Washington St
N. Attleboro, MA 02760
Tel. 508-699-4700

HYUNDAI

CUSTOMER NO. 8490	ADVISOR BILLY	TAG NO. 375	INVOICE DATE 12/26/11	INVOICE NO. HYCS33956
FRANKLIN, MA	LABOR RATE 109.00	LICENSE NO.	MILEAGE 38,968	COLOR RED//
	YEAR / MAKE / MODEL 09/HYUNDAI/ACCENT/4DR SDN AT GLS			DELIVERY DATE
	VEHICLE I.D. NO. K M H C N 4 6 C 6 9 U			SELLING DEALER NO.
	F.T.E. NO.			P.O. NO.
			R.O. DATE 12/26/11	
BUSINESS PHONE	COMMENTS			

MO: 38968

JOB# 1 CHARGES

LABOR
J# 1 51HZ06 TAILLIGHTS HOURS: 0.60 TECH(S):481 WARRANTY
CUSTOMER STATES BRAKE LIGHT OUT
GDS TEST FOUND FAULTY BRAKE LIGHT SWITCH
REPLACED BRAKE LIGHT SWITCH AND RETEST ALL O.K.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	1	93810-3K000-QQH	SWITCH ASSY-STOP		
TOTAL - PARTS				0.00	

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX HYCS JOB# 1 TOTAL 0.00

TOTALS

THANK YOU FOR CHOOSING FIRST HYUNDAI FOR YOUR SERVICE NEEDS
IF FOR ANY REASON YOU WERE NOT SATISFIED WITH YOUR SERVICE
VISIT PLEASE CONTACT
JOSEPH RUGGIERO JR (GENERAL MANAGER)
(508)699-4700
SERVICE@FIRSTHYUNDAI.COM

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00

TOTAL INVOICE \$ 0.00

CUSTOMER SIGNATURE