

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Form Approved: O.M.B. No. 2127-0008

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received JAN - 5 2012 22-DEC-2011	Repository ☐ Reference No. 10441020		
OWNER INFORMATION (Type or Print)					
Name		Daytime Telephone Number		E-mail Address	
Address		Evening Telephone Number			
City	SAN DIEGO	State	CA	Zip Code	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
1GKES16S636		GMC	ENVOY XL	2003	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
2006	Bob Stall Chevrolet		No: Cylinders	Unleaded- Regular	
Original Owner	Dealer's City	State	Zip Code		
☐	LA Mesa	CA	91941	6	
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s)
Auto	☒ Cruise Control	2wd Rwd	Air bags Limited Slip Differential		20-DEC-2011
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 140000 AIR BAGS, 825600 ELECTRONIC STABILITY CONTROL				Failure Mileage	Failure Speed
Limited Slip Differential				98630	25
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
Forterra HL	151494203 245/65/17		245 65 17		
DOT No. (Example: DOTM19ABC036)	☒ Original Equipment	Failure Location: Big Bear Lake, CA			
☐ Prior Repair					
Tire Component Code	Tire Failure Type:				
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
☒ Yes ☐ No	☐ Yes ☒ No	3	0	N Yes	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNED A 2003 GMC ENVOY XL. THE CONTACT STATED THAT THE VEHICLE LOST CONTROL WHILE DRIVING 25 MPH ON A SLIGHTLY ICY ROADWAY. AS A RESULT, THE CONTACT CRASHED INTO ANOTHER VEHICLE AND THE AIR BAGS DID NOT DEPLOY. THE CONTACT ALSO STATED THAT THE ELECTRONIC STABILITY CONTROL SYSTEM FAILED TO ENGAGE DURING THE FAILURE. THE CONTACT, AS WELL AS A PASSENGER SUFFERED MINOR INJURIES DURING THE CRASH. IN ADDITION, THE DRIVER OF THE SECOND VEHICLE INVOLVED IN THE CRASH SUFFERED MINOR INJURIES. THE VEHICLE WAS DESTROYED AND TOWED TO AN INSURANCE LOT. AN AUTHORIZED DEALER AND THE MANUFACTURER WERE MADE AWARE OF THE FAILURE. THE MANUFACTURER STATED THAT THEY WOULD INVESTIGATE THE VEHICLE. THE FAILURE MILEAGE WAS 98,630.					
I stated that the Limited Slip Differential failed to engage.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					