

FAX TO: 202-366-1767

Form Approved: OMB No. 2127-0008

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received JAN 13 2012 22-DEC-2011	
OWNER INFORMATION (Type or Print)		Repository ☐		Reference No. 10441017	
Name [REDACTED]		Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]	
Address [REDACTED]		Evening Telephone Number [REDACTED]			
City GRANTS PASS		State OR		Zip Code [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3D73Y4CLX8G [REDACTED]		Make DODGE		Model RAM 3500	
Date Purchased		Dealer's Name and Telephone Number		Model Year 2011	
Original Owner ☐		Dealer's City		Engine: No. Cylinders	
State		Zip Code		Fuel Type:	
Transmission Type: ☐ Antilock Brakes ☐ Cruise Control		Powertrain		Multiple Failure: 03-OCT-2011	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC				Failure Mileage 450	
				Failure Speed 10	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
				Number of Deaths	
				Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2011 DODGE RAM 3500. THE CONTACT WAS DRIVING 10 MPH WHEN THE BRAKES WERE DEPRESSED BUT VEHICLE FAILED TO STOP PROPERLY. THE VEHICLE WAS TAKEN TO THE DEALER AND THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 450 AND THE CURRENT MILEAGE WAS 5,600. NOT THE TRUCK BRAKES BUT THE FACTORY INSTALLED TRAILER BRAKE CONTROLLER. DOES NOT APPLY THE TRAILER BRAKES PROPERLY. WORKS OK WHEN YOU USE THE MANUAL LEVER, BUT NOT WHEN YOU APPLY THE TRUCK BRAKES. I TOW A 16,000 LB. TRAILER & YOU DEPEND ON THE CONTROLLER TO WORK. I HAD IT INTO 3 DEALERS THEY ALL SAY THEY HAVE NO WAY TO TEST IT & BASICALLY KNOW NOTHING ABOUT IT, SINCE IT NEW FOR DODGE. THIS IS UNACCEPTABLE. EXTREMELY DANGEROUS. SOMEBODY NEEDS TO ADDRESS IT. THE DEALER SAY THEY HAVE OTHERS COMPLAINTS.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
This Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					