

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148		
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received FEB - 2 2012 21-DEC-2011		Repository ☐
						Reference No. 10440847
OWNER INFORMATION (Type or Print)						
Name [REDACTED]				Daytime Telephone Number [REDACTED]		
Address [REDACTED]				E-mail Address		
City TEMPLE CITY		State CA	Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).						
VEHICLE INFORMATION						
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JTLKE50E481 [REDACTED]			Make TOYOTA		Model SCION XB	
			Model Year 2008			
Date Purchased 12/30/07		Dealer's Name and Telephone Number LONGO TOYOTA 626.580.6100		Engine: No: Cylinders 4		
Original Owner ☒		Dealer's City EL MONTE		Fuel Type: REGULAR GAS		
Transmission Type AUTOMATIC		☐ Antilock Brakes ☐ Cruise Control		Incident Date(s) 08-DEC-2011		
FAILED COMPONENT(S)/PART(S) INFORMATION						
Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING				Failure Mileage 70000		
				Failure Speed 0		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE						
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code				Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE						
Make:		Date Manufactured:		Model No./Name:		
Seat Type:		Installation System:				
Child Seat Component Code:		Failed Part:				
APPLICABLE INCIDENT INFORMATION						
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)						
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured		
				Number of Deaths		
				Reported to Police N		
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).						
TL* THE CONTACT OWNS A 2008 TOYOTA SCION XB. THE CONTACT STATED THAT AFTER TAKING THE VEHICLE TO THE DEALER FOR ROUTINE MAINTENANCE, THE CONTACT WAS ADVISED THAT THE PISTONS IN THE ENGINE WERE NOT RETAINING OIL AS IT SHOULD. THE DEALER MADE REPAIRS TO THE PISTON ASSEMBLY. THE MANUFACTURER WAS CONTACTED AND THEY OFFERED TO PAY FOR THE PART AND THE CONTACT WOULD HAVE TO COVER THE LABOR COSTS. THE FAILURE MILEAGE WAS APPROXIMATELY 70,000.						
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY						
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The oil reserve would be close to empty by the time we drive 1500 miles. Luckily for us, we check engine oil, and routinely change oil, so we realized this issue. If we didn't discover this issue, I believe this would have caused an engine fire because there was no engine oil to lube the friction & therefore destroy the engine.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

SANTA ANA CA 92701

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

