

CL-10440771-3376

November 3, 2011

DEC 12 2011

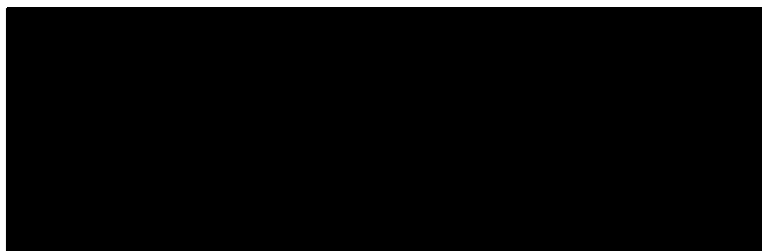
INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)
Calumet Park, IL RE: VIN JNRAR07Y6XW 

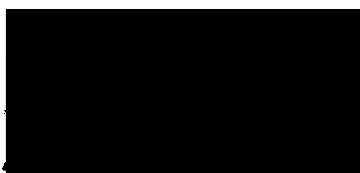
To Whom It May Concern:

In 2002 I brought this beautiful vehicle with the help of my employer- Of course it was a used 1999 QX4 Infiniti. After I had owned the vehicle for one (1) year I noticed that it was rusting around the driver side mirror. Shortly after that it began to rust on both fenders. In the next few years my vehicle began to rust out rapidly. Both fenders had rusted out, the rear hatch, both runners, side mirrors, gas tank and gas tank cover, pipes, gas tank neck have rusted out. I have replaced the gas tank and pipes, steering column and now I need to replace the gas tank neck. This truck was poorly designed. I say this because the fenders welds hold the leaves and dirt and water from the hood, and the fender starts to corrode because the leaves are trapped there. Also, in the winter, when there is snow and ice on the road the vehicle must be in 4-wheel drive or the vehicle will begin to slide out of control. This vehicle is unsafe for the Midwest or any other area where there is snow and salt on the roads. I have replaced my steering column before and it needs to be replaced again. The driver side strut is making noise and the driving column is difficult to turn. I need to have this vehicle serviced as soon as possible.

I look forward to hearing from you.

Sincerely,

MC
12/11
DW

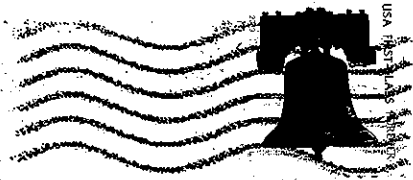


Calumet Park, IL



CHICAGO IL 606

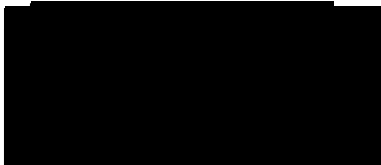
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- ☐ Addressee unknown
- ☐ Addressee not at this location
- ☐ Unable to locate
- ☒ Insufficient Information
- ☐ No longer at DOT Headquarters

Administrator
National Highway Traffic Safety Admin
200 New Jersey Avenue EF, SE
Washington, DC [redacted] 20590





Cabernet Park, IL



CHICAGO IL 608

Happy
Holidays

02 DEC 2011 PM 1



Administrator
National Highway Traffic Safety Admin
1200 New Jersey Avenue, SE
Washington, DC 20590

