U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received JAN 20 2012
20-DEC-2011

Repository ☐

Reference No. 10440536

OWNER INFORMATION (Type or Print)

Name [redacted]

Address [redacted]

City FT PIERCE | State FL | Zip Code [redacted]

Daytime Telephone Number [redacted]

Evening Telephone Number [redacted]

E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
SAJWA51C05W[redacted]	JAGUAR	X-TYPE	2005

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
7-23-11	USOFFLEASEAUTO (561)615-2226			No: Cylinders 4	PREMIUM
Original Owner ☐	Dealer's City 225 Military Trail	State FL	Zip Code 33415		

Transmission Type		Powertrain	Multiple Failure:	Incident Date(s)
AUTO	☑ Antilock Brakes ☑ Cruise Control			20-JUN-2011 10-27-11

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 100000 POWER TRAIN	Failure Mileage	Failure Speed
Transfer Box Viscus Disc Coming apart internally. Smell coming from drain gasket leaking + water pump leaking also	86000	70

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2005 JAGUAR X-TYPE. THE CONTACT WAS DRIVING 70 MPH WHEN THE VEHICLE BEGAN JERKING, EXHIBITED AN ABNORMAL NOISE AND IMMEDIATELY, LOST POWER. THE VEHICLE WAS UNABLE TO BE DRIVEN AND WAS TOWED TO A LOCAL TRANSMISSION CENTER. THE MECHANIC INFORMED THE CONTACT THAT THE TRANSMISSION WAS FAULTY AND THERE WERE OTHER UNKNOWN ISSUES WITH THE VEHICLE. THE DEALER WAS CONTACTED BUT REFUSED TO REPAIR THE VEHICLE. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE AND THE VEHICLE WAS NOT REPAIRED. THE VIN WAS UNAVAILABLE. THE FAILURE MILEAGE WAS 85,000.

Got Diagnostic from Aamaco Transmission and 2nd Diagnostic from Jaguar Land Rover Treasure Coast

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY