

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received FEB 2 2012 14-DEC-2011		Repository ☐ Reference No. 10439877	
OWNER INFORMATION (Type or Print)					
Name		Address		City	
NEW BRITAIN		CT		Zip Code	
Daytime Telephone Number		Evening Telephone Number		E-mail Address	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
5TDBT48A51S		TOYOTA		SEQUOIA	
Model Year		Engine: 8		Fuel Type: Reg.	
2001		No: Cylinders			
Date Purchased		Dealer's Name and Telephone Number		State	
03/05/03		Toyota of Nashua		NH	
Original Owner		Dealer's City		Zip Code	
☐		Nashua		03060	
Transmission Type		Powertrain		Multiple Failure:	
☒ Antilock Brakes		☒ Cruise Control		Incident Date(s) Dec. 09-DEC-2011	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 161000 STRUCTURE: FRAME AND MEMBERS. 020000 SUSPENSION				Failure Mileage	
				155000	
Failure Speed					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
michellien					
DOT No. (Example: DOTM19ABC036)		☒ Original Equipment		Failure Location:	
		☐ Prior Repair			
Tire Component Code		Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		Number of Deaths	
				Reported to Police	
				N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2001 TOYOTA SEQUOIA. THE CONTACT STATED THAT THE ENTIRE FRAME OF THE VEHICLE WAS ROTTED. THE CONTACT'S MECHANIC AND THE DEALER INSPECTED THE VEHICLE AND CONFIRMED THAT THE FRAME WAS ROTTED FROM FRONT TO REAR. THE CONTACT SPOKE WITH THE MANUFACTURER AND WAS TOLD THERE WAS NOTHING THAT COULD BE DONE REGARDING THE FRAME. THE FAILURE AND THE CURRENT MILEAGES WERE 155,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I had to replace the steering power hose due to the rotted frame. Now I'm told my gas pan will be going next along with other parts that are very expensive due to the rot. I'm not able to put new tires on due to the rot and no dealers want to touch the car. And right now I just got laid off my job I can't afford another car at this time nor in the near future. I need my SUV to be repaired ASAP.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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Penalty for Private Use \$300

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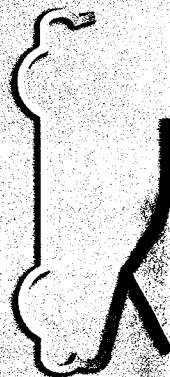
WASHINGTON, DC

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration











