

Springfield MO

CL-10439609-7866

05/15/2008 SEE LETTER BELOW DATED 11/22/2011

DEC 5 2011

Buick Customer Assistance Center

P O Box 3336

Detroit MI 48232-5136

Copy to

Administrator NHTSA

400 Seventh Street SW

Washington D C 20590

To whom it may concern:

We have a 2006 Buick LaCrosse VIN 2G4WD582761 we have 44000 miles on the vehicle now. From the date we purchased it, at times while driving with a passenger in the right front weighting over 125 pounds the air bag light goes to off and on at any time, when this happens with the drivers seat belt buckled the red light on the dash will show seat belt unbuckled. As a rough estimate I would say this happens 4 or more time when we are traveling on 350 miles trips and when it happens it last for several seconds, maybe up to one minute.

I returned the vehicle to the dealer where we purchased it and they couldn't find the problem, then when in Omaha NE I took it to a dealer there with no results and this week I took it to a dealer here in Springfield MO and they said they couldn't do anything about it either unless it was happening right then.

Of coarse our concern is that maybe the airbag is not working properly and want it fixed.

Respectfully

11/22/2011

We are having the same problem on our 2009 LaCrosse.

It started about 10000 miles ago. It would show air bags off about once a week or so for a short time and keep getting more and more often. We just got back from a 4300 mile trip and the last 400 miles it was off about 30 percent of the time. We now have 66000 miles on the vehicle VIN number 2G4WD582291 Is this correction under the 100000 mile warrantee? We purchased this vehicle from Mayes Auto of Aurora MO.

Awaiting your reply.

Respectfully

NM

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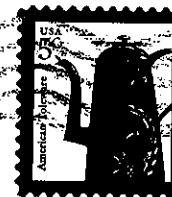
TGW



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