U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: JAN 19 2012 — 08-DEC-2011

Repository ☐

Reference No. 10439001

OWNER INFORMATION (Type or Print)

Name [redacted]

Address [redacted]

City: RESTON | State: VA | Zip Code [redacted]

Daytime Telephone Number [redacted]

Evening Telephone Number

E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
YS3ED45EX13[redacted]	SAAB	9-5	2001

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
10/3/2011	Private Owner			No: Cylinders 4	Gasoline
Original Owner ☐	Dealer's City: Private Owner	State	Zip Code		

Transmission Type		Powertrain	Multiple Failure:	Incident Date(s)
Manual	☑ Antilock Brakes ☑ Cruise Control			07-DEC-2011

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 070000 FUEL SYSTEM, GASOLINE	Failure Mileage	Failure Speed
	122500	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2001 SAAB 9-5. THE CONTACT STATED THAT WHEN DRIVING AT VARIOUS SPEEDS, HE NOTICED AN OVERPOWERING ODOR OF GASOLINE AND THE FUEL WAS BURNING MUCH FASTER THAN NORMAL. AFTER STOPPING THE VEHICLE, HE NOTICED A LEAK. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THEY ADVISED HIM THAT THEY WOULD HAVE TO DROP THE ENTIRE FUEL TANK TO INSPECT THE FAILURE. THE VEHICLE WAS NEITHER INSPECTED NOR REPAIRED. THE MANUFACTURER WAS CONTACTED AND THEY ADVISED HIM THAT HE WAS NOT INCLUDED IN NHTSA CAMPAIGN ID NUMBER: 07V087000 (FUEL SYSTEM, GASOLINE: DELIVERY: HOSES, LINES/PIPING, AND FITTINGS). THE FAILURE AND CURRENT MILEAGES WERE APPROXIMATELY 122,500.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Opened the gas pump access panel underneath the back seat and found one of two gas pump connection retaining tabs has broken off exactly as described in NHTSA Campaign # 07V088000 and Mfg Campaign # 07052 (see attached print) therefore this VIN and those in the same group/batch should be covered by the mfg recall as oppose to what Mfg has determined.

[redacted]

Jan 1, 2012

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

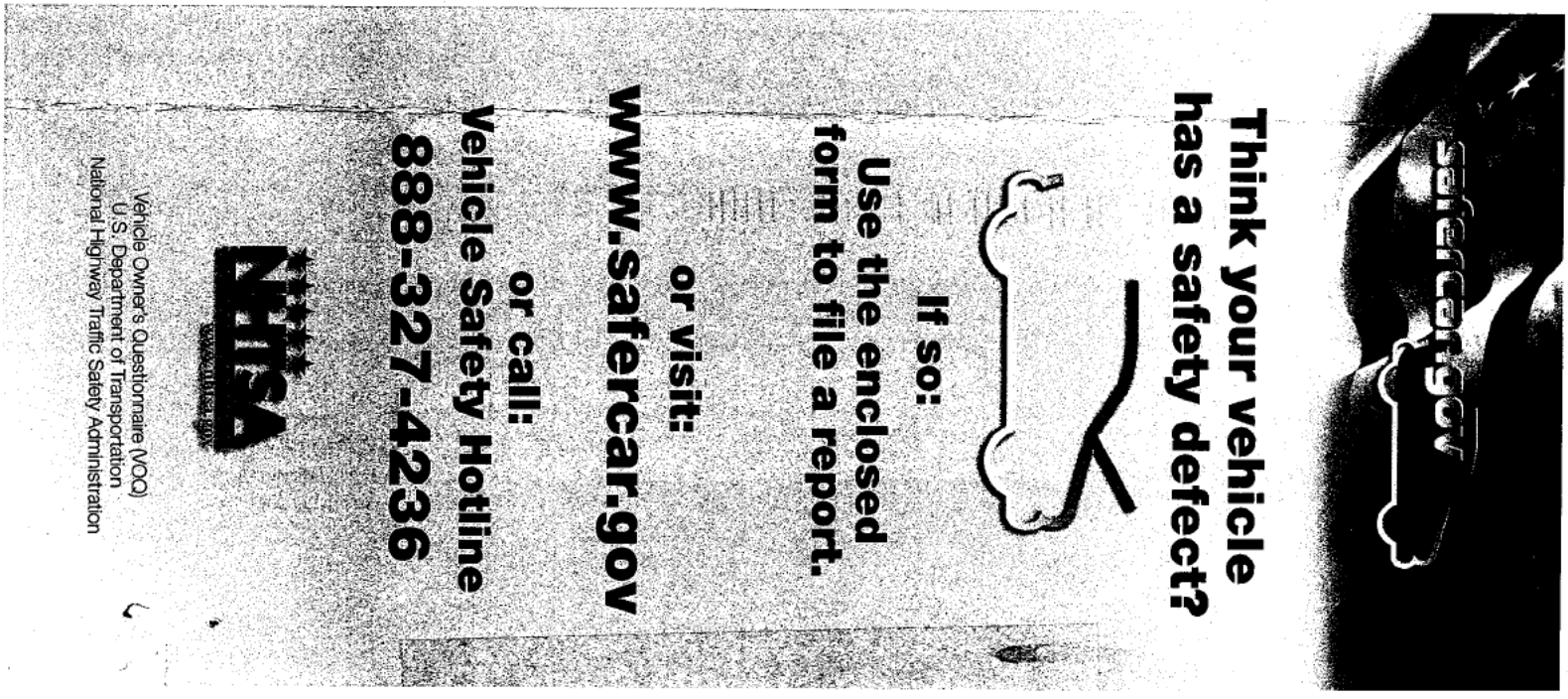
Official Business
Penalty for Private Use $300

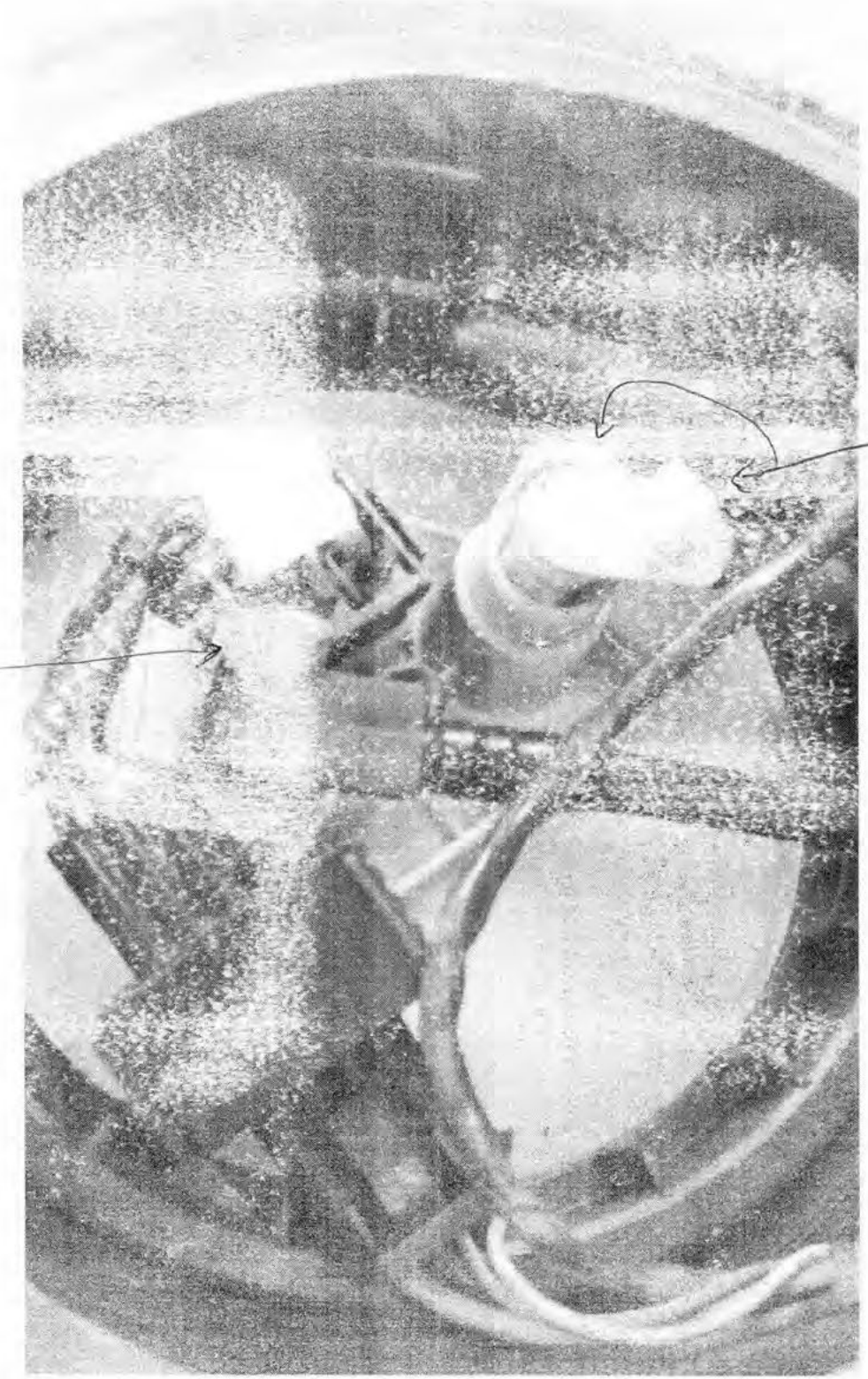
NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382




Broke off retaining tab
~~the other~~
the other
retaining tab