

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: VOQ 10438611 data correction
Date: Wednesday, July 25, 2012 12:25:03 PM

EQ-10438611-9433

From: Williams, Maritza CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)
Sent: Wednesday, July 25, 2012 11:30 AM
To: Wells, Cynthia CTR (NHTSA)
Subject: FW: VOQ 10438611 data correction

From: Chan, Steve (NHTSA)
Sent: Wednesday, July 25, 2012 11:09 AM
To: DataQuality, DataQuality (NHTSA)
Subject: RE: VOQ 10438611 data correction

Updated the VOQ myself after another try. It would not let me update earlier. Thanks anyway.

From: Chan, Steve (NHTSA)
Sent: Wednesday, July 25, 2012 10:53 AM
To: DataQuality, DataQuality (NHTSA)
Cc: Robertson, Faithia (NHTSA)
Subject: VOQ 10438611 data correction

To whom this may concern,

Please correct the 'Crash' field entry from 'No' to 'Yes' and let me know when it is done. The VOQ narrative clearly indicated that there was a crash. Thanks.

Steve

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

05-DEC-2011

Repository ☐Reference No.
10438611**OWNER INFORMATION (Type or Print)**Name Address

City REXBURG

State ID

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make
HONDAModel
ODYSSEYModel Year
2004

Date Purchased

Dealer's Name and Telephone Number

Engine:
No: Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)
28-NOV-2011☐ Cruise Control**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 100000 POWER TRAIN

Failure Mileage
102000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2004 HONDA ODYSSEY. THE CONTACT STATED THAT WHILE PARKED ON A SLIGHT INCLINE, THE VEHICLE ROLLED BACKWARD AND CRASHED INTO A TREE AND THREE OTHER VEHICLES. THE DEALER WAS CONTACTED AND ADVISED THAT THE VEHICLE WAS NOT DESIGNED IN A MANNER IN WHICH THE KEY COULD BE REMOVED FROM THE IGNITION WITHOUT THE VEHICLE BEING SUCCESSFULLY SHIFTED INTO PARK. THE DEALER ALSO ADVISED THAT A COMPONENT ON THE VEHICLE MUST HAVE FAILED IN ORDER FOR THE FAILURE TO HAVE OCCURRED. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHO INSPECTED THE VEHICLE AND ADVISED THAT THE FAILURE WAS CAUSED BY THE VEHICLE BEING LEFT IN GEAR. THE CURRENT AND THE FAILURE MILEAGES WERE 102,000. THE VIN WAS UNAVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.