

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: NHTSA: Follow up to ODI Complaint: 10438574
Date: Wednesday, January 18, 2012 9:13:40 AM

eq-10438574-8490



Report Vehicle Safety Defects!

www.safercar.gov

From: EVOQ (NHTSA)
Sent: Tuesday, January 17, 2012 8:39 AM
Subject: FW: NHTSA: Follow up to ODI Complaint: 10438574

From: [REDACTED]
Sent: Sunday, January 15, 2012 3:44 AM
To: EVOQ (NHTSA)
Subject: RE: NHTSA: Follow up to ODI Complaint: 10438574

Please be advised that Chrysler has agreed to pay \$1800.00 toward the replacement costs of the top. I received the check this week and consider my matter closed.

From: EVOQ@dot.gov [<mailto:EVOQ@dot.gov>]
Sent: Friday, December 16, 2011 6:11 AM
To: [REDACTED]
Subject: FW: NHTSA: Follow up to ODI Complaint: 10438574

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation