

INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

EQ-10437833-3990

**From:** [Wells, Cynthia CTR \(NHTSA\)](#)  
**To:** [Fogle, Brenda CTR \(NHTSA\)](#)  
**Subject:** FW: Vehicle Owner's Questionnaire Attached  
**Date:** Wednesday, January 25, 2012 10:56:11 AM  
**Attachments:** [2002 Isuzu Vehicle Report DOT.doc](#)

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**Report Vehicle Safety Defects!**



[www.safercar.gov](http://www.safercar.gov)

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**From:** Williams, Maritza CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)  
**Sent:** Wednesday, January 25, 2012 10:34 AM  
**To:** Wells, Cynthia CTR (NHTSA)  
**Subject:** FW: Vehicle Owner's Questionnaire Attached

Here's a questionnaire.

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**From:** [REDACTED] [1](#)  
**Sent:** Monday, January 23, 2012 5:29 PM  
**To:** DataQuality, DataQuality (NHTSA)  
**Subject:** Vehicle Owner's Questionnaire Attached

Please review.

Thank you,

[REDACTED]



**DOT Auto Safety Hotline  
Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects**  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 30-NOV-2011  
Repository:   
Reference No.: 10437833

<b>OWNER INFORMATION (Type or Print)</b>				Daytime Telephone Number	E-mail Address
Name: [REDACTED]				[REDACTED]	[REDACTED]
Address: [REDACTED]				[REDACTED]	[REDACTED]
City	State	Zip Code	Evening Telephone Number		
BALDWINVILLE	NY	[REDACTED]	[REDACTED]		

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

<b>VEHICLE INFORMATION</b>					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 452CMS7W024 [REDACTED]		Make ISUZU	Model RODEO SPORT	Model Year 2002	
Date Purchased 3/16/2002	Dealer's Name and Telephone Number Sam Dell - CLOSED		Engine: No: Cylinders 6	Fuel Type: GAS	
Original Owner <input checked="" type="checkbox"/>	Dealer's City Syracuse	State NY	Zip Code		
Transmission Type Auto	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 07-NOV-2011	

<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>		
Vehicle Component Code: 020000 SUSPENSION	Failure Mileage 196000	Failure Speed 0

<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>		
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM15ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>		
Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

<b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)		
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured N/A
		Number of Deaths N/A
		Reported to Police N

**Narrative Description of Incident(s), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2002 ISUZU RODEO SPORT. THE CONTACT STATED THE FRAME WAS ROTTEN WHERE THE BRACKETS WERE ATTACHED TO THE FRAME. THE VEHICLE WAS TAKEN TO THE DEALER WHO STATED HIS VIN WAS NOT INCLUDED IN NHTSA RECALL CAMPAIGN ID10V436000, SUSPENSION REAR. THE MANUFACTURER WAS NOTIFIED AND ADVISED THE CONTACT TO TAKE THE VEHICLE TO THE DEALER. THE FAILURE MILEAGE WAS 196,000.

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.  
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.