

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received JAN 3 2012 30-NOV-2011		Repository ☐ Reference No. 10437830			
OWNER INFORMATION (Type or Print)						Daytime Telephone Number		E-mail Address	
Name [REDACTED]						[REDACTED]		None	
Address [REDACTED]						Evening Telephone Number		SAME AS ABOVE	
City EUGENE		State OR		Zip Code [REDACTED]					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).									
VEHICLE INFORMATION									
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2B6HB23T31 [REDACTED]				Make DODGE		Model B250		Model Year 1987	
Date Purchased AUG 1995		Dealer's Name and Telephone Number VALLEY RIVER FORD (541) 342-2151				Engine: No: Cylinders 8		Fuel Type: GASOLINE	
Original Owner ☐ NO		Dealer's City VALLEY RIVER FORD, EUGENE, OR		State OR		Zip Code 97401?			
Transmission Type AUTO		☐ Antilock Brakes ☒ Cruise Control		Powertrain 2 wheel drive		Multiple Failure: None		Incident Date(s) 01-NOV-2011	
FAILED COMPONENT(S)/PART(S) INFORMATION									
Vehicle Component Codes: 190000 TIRES, 190000 TIRES						Failure Mileage 102000		Failure Speed 30	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE									
Tire Make UNKNOWN Les Schwab		Tire Model (Name or Number) UNKNOWN PASSANGER & TRUCK				Tire Size (Example P215/65R15) 235/75R15			
DOT No. (Example: DOTM19ABC036) U9HLWC72102		☐ Original Equipment ☒ Prior Repair		Failure Location: DRIVER SIDE FRONT					
Tire Component Code 190000 TIRES						Tire Failure Type: OUT OF ROUND			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE									
Make:			Date Manufactured:			Model No./Name:			
Seat Type:			Installation System:						
Child Seat Component Code:			Failed Part:						
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)									
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0		Number of Deaths 0		Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).									
TL* THE CONTACT OWNS A 1987 DODGE B250 EQUIPPED WITH LES SCHWAB DURASTEEL SL TIRES, SIZE P235/75/R15. THE CONTACT STATED THAT WHILE DRIVING AT VARIOUS SPEEDS, THE VEHICLE WOULD PULL FROM SIDE TO SIDE. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER, WHO DECIDED TO ROTATE THE TIRES. THE REMEDY FAILED TO REPAIR THE FAILURE. THE MANUFACTURE WAS MADE AWARE OF THE FAILURE AND OFFERED NO ASSISTANCE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE 102,000.									
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY									
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.									

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

my defective TIRE WAS TAKEN OF THE TIRE RIM,
INSPECTED REMOUNTED BACK ON THE RIM RE-BALANCED
THE TIRES WERE SWITCHED TO OPPOSITE SIDES ON THE
FRONT OF MY VEHICLE, DRIVEN BY AN EMPLOYEE. PROBLEM
ACCURED ON THE SAME TIRE ON THE OPPOSITE SIDE
THE EMPLOYEE SAID THIS KIND OF THING HAPPENS TO
TIRES WHEN THEY GET OLD (BULL) THEN HE TRIED TO
SELL ME ANOTHER SET OF TIRES THIS WAS AT LES SCHWAB AT
95 E. 18th Eugene ATTACH ADDITIONAL SHEETS IF NECESSARY Phone# (541) 485-2822

US Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



safecar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safecar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration