

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

EQ-10437723-5163

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: (no subject)
Date: Thursday, December 29, 2011 12:20:18 PM
Attachments: [10437723.pdf](#)

Report Vehicle Safety Defects!



www.safercar.gov

From: Williams, Maritza CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)
Sent: Wednesday, December 28, 2011 9:08 AM

Subject: FW: (no subject)

From: [REDACTED]
Sent: Saturday, December 24, 2011 12:06 PM
To: DataQuality, DataQuality (NHTSA)
Subject: (no subject)

I am returning my questionnaire as requested.

Regards,
[REDACTED]



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

29-NOV-2011

Repository ☐Reference No.
10437723**OWNER INFORMATION (Type or Print)**

Name

Address

City

WEST HARRISON

State

NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3GNFK16R2XC

Make

CHEVROLET

Model

SUBURBAN 1500

Model Year

1999

Date Purchased
3/3/98Dealer's Name and Telephone Number
VAIL CHEVROLET 914-835-1414

Engine:

No: Cylinders

Fuel Type:

GAS

Original Owner
YES ☐

Dealer's City

HARRISON

State

NY

Zip Code
10528

8

Transmission Type
4 SPEED AUTOMATIC
WITH OVERDRIVE☒ Antilock Brakes
☒ Cruise Control

Powertrain

VOTEC 5.7 V8 SFI

Multiple Failure:

Incident Date(s)

26-NOV-2011

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC

Failure Mileage
121000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 1999 CHEVROLET SUBURBAN K1500. THE CONTACT STATED THAT THE REAR BRAKE LINES WERE CORRODED, CAUSING HIM TO LOSE FLUID TO THE REAR BRAKES. AFTER INSPECTION, HE ALSO NOTICED THAT THE FRONT BRAKE LINES WERE WEARING PREMATURELY. NEITHER THE DEALER NOR THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE CONTACT DIAGNOSED THE VEHICLE AND PERFORMED THE REPAIRS. THE CURRENT AND THE FAILURE MILEAGES WERE 121,000.

I am now experiencing low speed antilock brake failure as described in antilock brake failure recall. Is there something I must do to be counted in this recall?

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.