 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 28-NOV-2011 DEC 07 2011	
U.S. Department of Transportation National Highway Traffic Safety Administration		Repository <input type="checkbox"/> Reference No. 10437580	
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	E-mail Address
Address			
City	State	Zip Code	Evening Telephone Number
LAS VEGAS	NV		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
3FAPP13P51R		FORD	ESCORT
Model Year		Engine:	Fuel Type:
2001		No: Cylinders 4	
Date Purchased	Dealer's Name and Telephone Number		State
4/2/2002	Friendly Ford 660 N. Decatur Blvd 702-870-7221		NV
Original Owner	Dealer's City	Zip Code	
<input type="checkbox"/>	Las Vegas	89107	
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:
	<input checked="" type="checkbox"/> Cruise Control		Incident Date(s) 10/24/2003
			14-NOV-2011
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 100000 POWER TRAIN, 152000 SEAT BELTS: REAR		Failure Mileage	Failure Speed
ABS warning lamp comes + stays on repair/replaced date/failure mileage 7/12/02-23500 + 10/2/03 25000		75000	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:	
<input type="checkbox"/> Prior Repair			
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)			
Crash	Fire	Number of Persons Injured	Number of Deaths
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
Reported to Police			N
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2001 FORD ESCORT. THE CONTACT STATED THAT THE SHIFT ANTI- LOCK ACTUATOR FAILED AND THE VEHICLE WOULD NOT SHIFT OUT OF PARK. THE VEHICLE WAS REPAIRED OCTOBER 24, 2003 WHEN THE DEALER REPLACED THE SHIFTER AND THE CABLE ASSEMBLY. THE CONTACT STATED THAT THE FAILURE RECURRED. IN ADDITION, THE CONTACT STATED THAT THE REAR PASSENGER SEAT BELT DID NOT WORK PROPERLY AND THAT THE SHOULDER STRAP WOULD NOT BUCKLE PROPERLY. THE FAILURE MILEAGE WAS 75,000. ABS warning lamp comes + stays on repair/replaced date/failure mileage 7/12/02, 23500, + 10/2/03 25000 *owner's manual pages + VIN repair history included			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

case # 10437580 VIN # 3FAFP13P51R [redacted]

email: [redacted]

Las Vegas, NV [redacted]

purchased 4/2/02
22,000 miles

current mileage
16,655 miles

2001 Ford Escort Sedan
Manufacture Defects

Brake Shift Interlock
malfunctioned 10/24/03 and 11/14/11
Shift unable to move from park without
secondary inserted - Pg 101-2

Right Rear Seatbelt twisted inoperable
Repaired/Replaced 4/2/02 - day of purchase
and 10/23/03 broke 10/15/11. not repaired P. 78

ABS warning lamp comes + stays on
Repaired/Replaced 7/2/03 and 10/2/03 P. 99
constantly on and off

Pg 78, 99, 101, 102 of 2001 Ford Escort
owner's manual + VIN repair history
are included. See copies. Thank you

194J-19A321-AB [redacted]

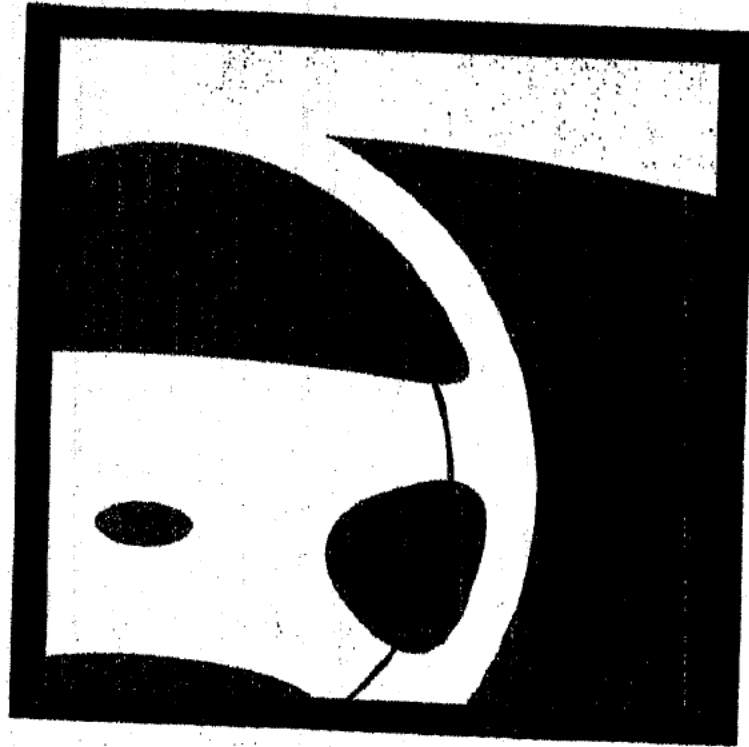
ESCORT/ZX2
LITHO IN U.S.A.

APRIL 2001
THIRD PRINTING
OWNER'S GUIDE



011

OWNER'S GUIDE Escort/ZX2



2001 MODEL YEAR



Claims List Report

Standard Claims List For Model Year 2001

Detailed Vehicle Specification

VIN	VEH LINE	MKT DERIV CAB	BODY SERIES	VER TYPE	DRIVE CD	FLT CD	TRX CD	ENG DATE	PROD DATE	WARR DATE	SELLING DEALER	SELL CNT	TIS	WCC	CPSC	PRNF	BASE	SUFF	CCC	CD	DIST (Offices)
1WAFP15P1R141980	C/AJ	F	CFA	*	C/A	A3	CDF	08-26-2000	08-26-2000	156823	USA 10	1H01	02XXX	Y84Z	6A666	AA	D13	43	12003		
AWS Claim Key: 448198 Trx Code: 307 Labor Hrs: 1.4																					
Dir Cd-Sub Cd: 05514 - * Name: FRIENDLY FORD Ph: 702-8707221 SubV Ctry Cd: USA Reg Cd: NA Rptg Date: 12-OCT-2001 Doc: 607956151																					
Cust Comments: INSTALL SOP FOR IDLE USE SPO 01267010																					
Tech Comments: PCV BEC (QUICK TEST) DIAGNOSIS																					
1FAFP13P51R145380	C/AJ	F	CFA	*	C/A	A3	CDF	08-26-2000	08-26-2000	156823	USA 16	6R01	012001	*	54513B85	S06	07	22034			
AWS Claim Key: 726129 Trx Code: E81 Labor Hrs: 0.6																					
Dir Cd-Sub Cd: 05504 - * Name: FRIENDLY FORD Ph: 702-8707221 SubV Ctry Cd: USA Reg Cd: NA Rptg Date: 02-APR-2002 Doc: 608530351																					
Cust Comments: RIGHT REAR SEATBELT IS TWISTED																					
Tech Comments: RETRACTED TWISTED SEAT BELT ASSEMBLY REAR RIGHT OR LEFT REPLACE																					
1WAFP15P1R145380	C/AJ	F	CFA	*	C/A	A3	CDF	08-26-2000	08-26-2000	156823	USA 31	7T03	069901	F7CZ	12373	AA	H19	42	35548		
AWS Claim Key: 1311225 Trx Code: 333 Labor Hrs: 1																					
Dir Cd-Sub Cd: 03915 - * Name: TEAM FORD LINCOLN Ph: 702-3983100 SubV Ctry Cd: USA Reg Cd: NA Rptg Date: 12-JUL-2001 Doc: 60972351																					
Cust Comments: SOP PART IN ABS LT COMES ON. TECH 448 USE SPO 03159625																					
Tech Comments: MODULE ANTI LOCK BRAKE SYSTEM DIAGNOSIS																					
1FAFP15P51R145780	C/AJ	F	CFA	*	C/A	A3	CDF	08-26-2000	08-26-2000	156823	USA 24	7T03	069900	F8CZ	2C157	AA	H19	38	37710		
AWS Claim Key: 1615523 Trx Code: 0660D Labor Hrs: 2.3																					
Dir Cd-Sub Cd: 03534 - * Name: FRIENDLY FORD Ph: 702-8707221 SubV Ctry Cd: USA Reg Cd: NA Rptg Date: 02-OCT-2001 Doc: 607473151																					
Cust Comments: REPAIR ABS LIGHT STAYS ON																					
Tech Comments: PCU ASSEMBLY ANTI LOCK BRAKE SYSTEM DIAGNOSIS																					
1FAFP15P51R145880	C/AJ	F	CFA	*	C/A	A3	CDF	08-26-2000	08-26-2000	156823	USA 35	6R01	012001	X34Z	34613B94	AAB	S25	42	38458		
AWS Claim Key: 16157665 Trx Code: E81 Labor Hrs: 0.8																					
Dir Cd-Sub Cd: 05534 - * Name: FRIENDLY FORD Ph: 702-8707221 SubV Ctry Cd: USA Reg Cd: NA Rptg Date: 12-OCT-2001 Doc: 607772451																					
Cust Comments: RT REAR SEAT BELT WONT MOVE SOP IN USE SPO 03159910																					
Tech Comments: RETRACTOR ASSEMBLY PANEL ASSEMBLY QUARTER TRM ACCESS OR REPLACE																					
1WAFP15P51R145980	C/AJ	F	CFA	*	C/A	A3	CDF	08-26-2000	08-26-2000	156823	USA 35	5T02	073501	F8CZ	7210	AA	F51	42	38508		
AWS Claim Key: 16152933 Trx Code: 0660D Labor Hrs: 2																					
Dir Cd-Sub Cd: 05534 - * Name: FRIENDLY FORD Ph: 702-8707221 SubV Ctry Cd: USA Reg Cd: NA Rptg Date: 12-OCT-2001 Doc: 607725851																					
Cust Comments: AUTO TRAN SHIFTER WONT MOVE TOWARD IN																					
Tech Comments: SHIFTER AND SHIFT CABLE CONSOLE ASSEMBLY REPLACE																					
1FAFP13P51R145980	C/AJ	F	CFA	*	C/A	A3	CDF	08-26-2000	08-26-2000	156823	USA 73	7A01	140101	EXT	38	*	C25	42	54914		
AWS Claim Key: 2154232D Trx Code: 89W Labor Hrs: 6.5																					
Rptg Date: 10-DEC- Doc:																					

Driving

If the steering wanders or pulls, the condition could be caused by any of the following:

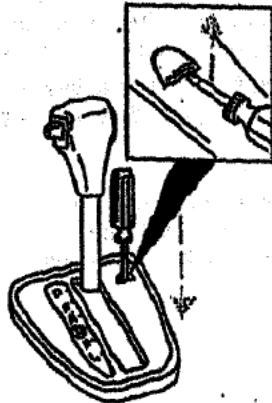
- underinflated tire(s) on any wheel(s)
- uneven vehicle loading
- high crown in center of road
- high crosswinds
- wheels out of alignment
- loose or worn suspension components

TRANSAXLE OPERATION

Brake-shift Interlock

This vehicle is equipped with a brake-shift interlock feature that prevents the gearshift lever from being moved from P (Park) unless the brake pedal is depressed. If you cannot move the gearshift lever out of P (Park) with the brake pedal depressed:

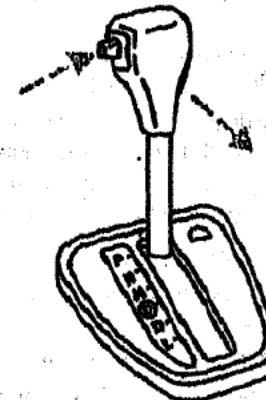
1. Continue depressing the brake pedal, and remove the shift-lock override cap with a 2.5 cm (1 inch) or longer screwdriver.
2. Insert the screwdriver into the shift-lock override opening and push down.



Driving

3. Push and hold the thumb button.
4. Move the gearshift lever.

If it is necessary to use the above procedure to move the gearshift lever, it is possible that a fuse has blown and the vehicle's brakelamps may not be operating properly. Refer to *Fuses and relays* in the *Roadside emergencies* chapter.



⚠ Do not drive your vehicle until you verify that the brakelamps are working.

If your vehicle gets stuck in mud or snow it may be rocked out by shifting from forward and reverse gears, stopping between shifts, in a steady pattern. Press lightly on the accelerator in each gear.

Do not rock the vehicle for more than a few minutes. The transaxle and tires may be damaged or the engine may overheat.

⚠ Always set the parking brake fully and make sure the gearshift lever is latched in P (Park). Turn off the ignition whenever you leave your vehicle.

⚠ If the parking brake is fully released, but the brake warning lamp remains illuminated, the brake may not be working properly. See your dealer or a qualified service technician.

Seating and safety restraints

4. Turn on the parklamps/headlamps, turn off the parklamps/headlamps.
5. Buckle then unbuckle the safety belt three times, ending with the safety belt unbuckled.
 - After step 5 the safety belt warning light will be turned on for three seconds.
6. Within seven seconds of the safety belt warning light turning off, buckle then unbuckle the safety belt.
 - This will disable Belt Minder if it is currently enabled, or enable Belt Minder if it is currently disabled.
7. Confirmation of disabling Belt Minder is provided by the safety belt warning light flashing four times per second for three seconds.
8. Confirmation of enabling Belt Minder is provided by:
 - The safety belt warning light flashing four times per second for three seconds.
 - Followed by three seconds with the safety belt warning light off.
 - Once again, the safety belt warning light will flash four times per second for three seconds.
9. After receiving confirmation, the deactivation/activation procedure is complete.

Safety belt maintenance

Inspect the safety belt systems periodically to make sure they work properly and are not damaged. Inspect the safety belts to make sure there are no nicks, tears or cuts. Replace if necessary. All safety belt assemblies, including retractors, buckles, front seat belt buckle assemblies, buckle support assemblies (slide bar-if equipped), shoulder belt height adjusters (if equipped), shoulder belt guide on seatback (if equipped), child safety seat tether bracket assemblies (if equipped), LATCH child seat tether anchors and lower anchors (if equipped), and attaching hardware, should be inspected after a collision. Ford recommends that all safety belt assemblies used in vehicles involved in a collision be replaced. However, if the collision was minor and a qualified technician finds that the belts do not show damage and continue to operate properly, they do not need to be replaced. Safety belt assemblies not in use during a collision should also be inspected and replaced if either damage or improper operation is noted.



Driving

ABS warning lamp (ABS)

The (ABS) warning lamp in the instrument cluster momentarily illuminates when the ignition is turned to the ON position. If the light does not illuminate momentarily at start up, remains on or continues to flash, the ABS needs to be serviced.

With the ABS light on, the anti-lock brake system is disabled and normal braking is still effective unless the brake warning light also remains illuminated with parking brake released.

(If your brake warning lamp illuminates, have your vehicle serviced immediately.)

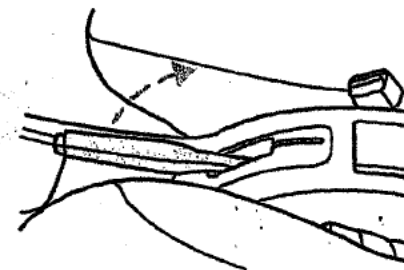


Using ABS

- In an emergency or when maximum efficiency from the four-wheel ABS is required, apply continuous force on the brake. The four wheel ABS will be activated immediately, thus allowing you to retain full steering control of your vehicle and, providing there is sufficient space, will enable you to avoid obstacles and bring the vehicle to a controlled stop.
- The anti-lock system does not decrease the time necessary to apply the brakes or always reduce stopping distance. Always leave enough room between your vehicle and the vehicle in front of you to stop.
- We recommend that you familiarize yourself with this braking technique. However, avoid taking any unnecessary risks.

Parking brake (P)

Apply the parking brake whenever the vehicle is parked. To set the parking brake, pull the handle up as far as possible.



LAS VEGAS, NV

LAS VEGAS NV 890

17 DEC 2011 PM 4 T



US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

20077-9382

