

Case # 10437580 VIN # 3FAFP13P51R

Las Vegas, NV

Purchased 4/2/02
22,000 miles

Current mileage
76,655 miles

2001 Ford Escort Sedan

Manufacture Defects

Brake Shift Interlock malfunctioned 10/24/03 and 11/14/11
Shift unable to move from park without
Scandriver inserted - Pg. 101-2

Right Rear Seatbelt twisted inoperable
Repaired/Replaced 4/2/02 - day of purchase
and 10/23/03, broke 10/15/11 - not repaired P. 78

ABS Warning lamp comes + stays on
Repaired/Replaced 7/2/03 and 10/2/03 P. 99
Constantly on and off

Pg. 78, 99, 101, 102 of 2001 Ford Escort
owner's manual + VIN repair history
are included, see copies. Thank you.

1S4J-19A321-AB

APRIL 2001
THIRD PRINTING
OWNER'S GUIDE



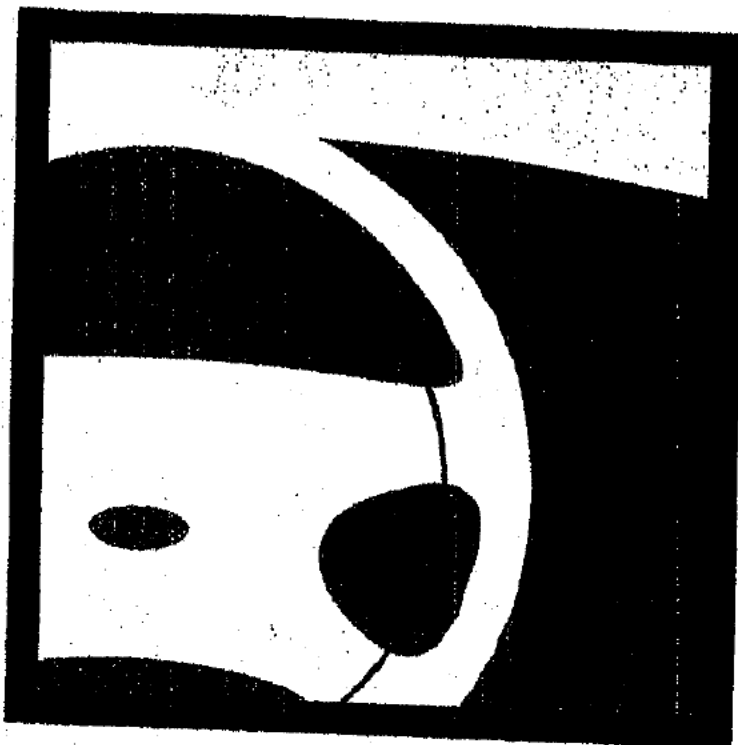
ESCORT/ZX2
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INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

DEC 6 2011

OWNER'S GUIDE Escort/ZX2



2001 MODEL YEAR



Claims List Report

Standard Claims List For Model Year 2001

Detailed Vehicle Specification

VIN	VEH LINE	MKT	BODY VER	DRIVE	PLT	TBS	ENG	FRONT	WARR	SELLING	SELL	TIS	MCC	CFSC	P	7REF	BASE	SUFF	CCC	CP	DIST (Miles)
1WAFP13P31R	CAJ	F	CFA *	C/A	A3	C/D	C/B	DEC-2000	DEC-2000	156823	USA	10	1R01	03XCCX	Y54Z	6A664	AA	D10	43	12000	
AWS Claim Key: 449126 Trx Code: 307 Labor Hrs: 1.4																					
Dir Ctl-Sub Ctl: 05314 - * Name: FRIENDLY FORD Ph: 702-870221 St/V Ctry Ctl: USA Reg Ctl: NA Rptg Date: 13-OCT-2001 Doc #05356151																					
Cust Comments: INSTALL SOP FOR IDLS USE SPO 01267010																					
Tech Comments: PCV REC (QUICK TEST) DIAGNOSIS																					
1WAFP13P31R	CAJ	F	CFA *	C/A	A3	C/D	C/B	DEC-2000	DEC-2000	156823	USA	16	0R01	012001	*	54613R03	*	S06	07	22034	
AWS Claim Key: 226110 Trx Code: 304 Labor Hrs: 0.6																					
Dir Ctl-Sub Ctl: 05314 - * Name: FRIENDLY FORD Ph: 702-870221 St/V Ctry Ctl: USA Reg Ctl: NA Rptg Date: 05-APR-2001 Doc #05356151																					
Cust Comments: RIGHT REAR SEATBELT IS TWISTED																					
Tech Comments: RETRACTED TWISTED SEAT BELT ASSEMBLY REAR RIGHT OR LEFT REPLACE																					
1WAFP13P31R	CAJ	F	CFA *	C/A	A3	C/D	C/B	DEC-2000	DEC-2000	156823	USA	31	7T03	050902	F7CZ	1R373	AA	H10	42	15548	
AWS Claim Key: 1411205 Trx Code: 301 Labor Hrs: 1																					
Dir Ctl-Sub Ctl: 05915 - * Name: TEAM FORD LINCOLN Ph: 702-355100 St/V Ctry Ctl: USA Reg Ctl: NA Rptg Date: 12-FEB-2001 Doc #05772351																					
Cust Comments: SOP PART IN ABS LT COMES ON TRCH 443 USE SPO 03189925																					
Tech Comments: MODULE ANTILOCK BRAKE SYSTEM DIAGNOSIS																					
1WAFP13P31R	CAJ	F	CFA *	C/A	A3	C/D	C/B	DEC-2000	DEC-2000	156823	USA	34	7T03	050900	F8CZ	1C157	AA	H10	24	37710	
AWS Claim Key: 1615124 Trx Code: 0960 Labor Hrs: 2.7																					
Dir Ctl-Sub Ctl: 05314 - * Name: FRIENDLY FORD Ph: 702-870221 St/V Ctry Ctl: USA Reg Ctl: NA Rptg Date: 02-OCT-2000 Doc #07473131																					
Cust Comments: REPAIR ABS LIGHT STAYS ON																					
Tech Comments: PCU ASSEMBLY ANTI LOCK BRAKE SYSTEM DIAGNOSIS																					
1WAFP13P31R	CAJ	F	CFA *	C/A	A3	C/D	C/B	DEC-2000	DEC-2000	156823	USA	37	0P01	012001	X54Z	3461E94	AA	S25	42	38498	
AWS Claim Key: 16557655 Trx Code: 301 Labor Hrs: 0.8																					
Dir Ctl-Sub Ctl: 05314 - * Name: FRIENDLY FORD Ph: 702-870221 St/V Ctry Ctl: USA Reg Ctl: NA Rptg Date: 29-OCT-2000 Doc #0772451																					
Cust Comments: RT REAR SEAT BELT WONT MOVE SOP IN USE SPO 0525010																					
Tech Comments: RETRACTOR ASSEMBLY PANEL ASSEMBLY QUARTER TRIM ACCESS OR REPLACE																					
1WAFP13P31R	CAJ	F	CFA *	C/A	A3	C/D	C/B	DEC-2000	DEC-2000	156823	USA	35	0T01	070501	F8CZ	7210	AA	P01	42	38802	
AWS Claim Key: 16557623 Trx Code: 0860 Labor Hrs: 1																					
Dir Ctl-Sub Ctl: 05314 - * Name: FRIENDLY FORD Ph: 702-870221 St/V Ctry Ctl: USA Reg Ctl: NA Rptg Date: 24-OCT-2000 Doc #0772351																					
Cust Comments: AUTO TRAN SHIFTER WONT MOVE TOWED IN																					
Tech Comments: SHIFTER AND SHFT CABLE CONSOLE ASSEMBLY REPLACE																					
1WAFP13P31R	CAJ	F	CFA *	C/A	A3	C/D	C/B	DEC-2000	DEC-2000	156823	USA	73	7A01	1A0101	EXT	38	*	C35	42	54914	
AWS Claim Key: 21582520 Trx Code: 307 Labor Hrs: 0.3																					

Driving

If the steering wanders or pulls, the condition could be caused by any of the following:

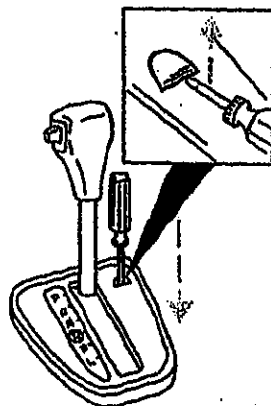
- underinflated tire(s) on any wheel(s)
- uneven vehicle loading
- high crown in center of road
- high crosswinds
- wheels out of alignment
- loose or worn suspension components

TRANSAXLE OPERATION

Brake-shift interlock

This vehicle is equipped with a brake-shift interlock feature that prevents the gearshift lever from being moved from P (Park) unless the brake pedal is depressed. If you cannot move the gearshift lever out of P (Park) with the brake pedal depressed:

1. Continue depressing the brake pedal, and remove the shift-lock override cap with a 2.5 cm (1 inch) or longer screwdriver.
2. Insert the screwdriver into the shift-lock override opening and push down.

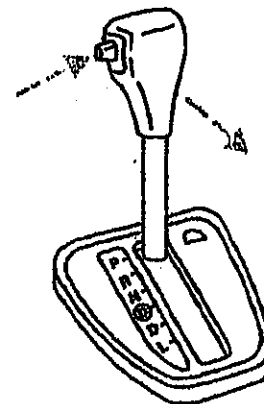


Driving

3. Push and hold the thumb button.

4. Move the gearshift lever.

If it is necessary to use the above procedure to move the gearshift lever, it is possible that a fuse has blown and the vehicle's brakelamps may not be operating properly. Refer to *Fuses and relays* in the *Roadside emergencies* chapter.



⚠ Do not drive your vehicle until you verify that the brakelamps are working.

If your vehicle gets stuck in mud or snow it may be rocked out by shifting from forward and reverse gears, stopping between shifts, in a steady pattern. Press lightly on the accelerator in each gear.

Do not rock the vehicle for more than a few minutes. The transaxle and tires may be damaged or the engine may overheat.

⚠ Always set the parking brake fully and make sure the gearshift lever is latched in P (Park). Turn off the ignition whenever you leave your vehicle.

⚠ If the parking brake is fully released, but the brake warning lamp remains illuminated, the brakes may not be working properly. See your dealer or a qualified service technician.

Seating and safety restraints

4. Turn on the parklamps/headlamps, turn off the parklamps/headlamps.
5. Buckle then unbuckle the safety belt three times, ending with the safety belt unbuckled.
 - After step 5 the safety belt warning light will be turned on for three seconds.
6. Within seven seconds of the safety belt warning light turning off, buckle then unbuckle the safety belt.
 - This will disable Belt Minder if it is currently enabled, or enable Belt Minder if it is currently disabled.
7. Confirmation of disabling Belt Minder is provided by the safety belt warning light flashing four times per second for three seconds.
8. Confirmation of enabling Belt Minder is provided by:
 - The safety belt warning light flashing four times per second for three seconds.
 - Followed by three seconds with the safety belt warning light off.
 - Once again, the safety belt warning light will flash four times per second for three seconds.
9. After receiving confirmation, the deactivation/activation procedure is complete.

Safety belt maintenance

Inspect the safety belt systems periodically to make sure they work properly and are not damaged. Inspect the safety belts to make sure there are no nicks, tears or cuts. Replace if necessary. All safety belt assemblies, including retractors, buckles, front seat belt buckle assemblies, buckle support assemblies (slide bar-if equipped), shoulder belt height adjusters (if equipped), shoulder belt guide on seatback (if equipped), child safety seat tether bracket assemblies (if equipped), LATCH child seat tether anchors and lower anchors (if equipped), and attaching hardware, should be inspected after a collision. Ford recommends that all safety belt assemblies used in vehicles involved in a collision be replaced. However, if the collision was minor and a qualified technician finds that the belts do not show damage and continue to operate properly, they do not need to be replaced. Safety belt assemblies not in use during a collision should also be inspected and replaced if either damage or improper operation is noted. ***

Driving

ABS warning lamp (ABS)

The (ABS) warning lamp in the instrument cluster momentarily illuminates when the ignition is turned to the ON position. If the light does not illuminate momentarily at start up, remains on or continues to flash, the ABS needs to be serviced.

With the ABS light on, the anti-lock brake system is disabled and normal braking is still effective unless the brake warning light also remains illuminated with parking brake released. (If your brake warning lamp illuminates, have your vehicle serviced immediately.) ***

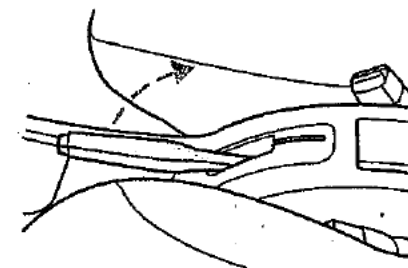


Using ABS

- In an emergency or when maximum efficiency from the four-wheel ABS is required, apply continuous force on the brake. The four wheel ABS will be activated immediately, thus allowing you to retain full steering control of your vehicle and, providing there is sufficient space, will enable you to avoid obstacles and bring the vehicle to a controlled stop.
- The anti-lock system does not decrease the time necessary to apply the brakes or always reduce stopping distance. Always leave enough room between your vehicle and the vehicle in front of you to stop.
- We recommend that you familiarize yourself with this braking technique. However, avoid taking any unnecessary risks.

Parking brake (P)

Apply the parking brake whenever the vehicle is parked. To set the parking brake, pull the handle up as far as possible.



LAS VEGAS, NV

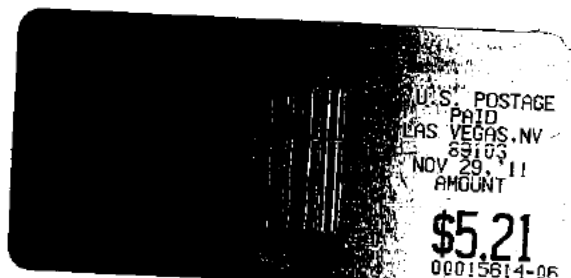


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