

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received JAN 3 2012 28-NOV-2011		Repository ☐ Reference No. 10437512	
OWNER INFORMATION (Type or Print)							
Name				Daytime Telephone Number		E-mail Address	
Address				Evening Telephone Number			
City		State CA		Zip Code			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KMHWF35H75A				Make HYUNDAI		Model SONATA	
				Model Year 2005			
Date Purchased 01-28-2005		Dealer's Name and Telephone Number NORTH COUNTY HYUNDAI 760 929-4900				Engine: No: Cylinders 6	
Original Owner ☐		Dealer's City CARLSBAD		State CA		Zip Code 92008	
Transmission Type AUTO-		☒ Antilock Brakes ☒ Cruise Control		Powertrain		Multiple Failure:	
						Incident Date(s) 27-NOV-2011	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: 130000 VISIBILITY						Failure Mileage 36500	
						Failure Speed 45	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:			
Tire Component Code					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)							
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured		Number of Deaths	
				Reported to Police N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2005 HYUNDAI SONATA. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 45 MPH, THE PASSENGER SIDE REAR MOLDING TO THE WINDOW FRACTURED AND DETACHED FROM THE VEHICLE. THE DEALER WAS CONTACTED AND THEY ADVISED HIM THAT THERE WAS ONLY A ONE YEAR WARRANTY ON THE MOLDING. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND THE CURRENT MILEAGES WERE APPROXIMATELY 36,500. THE CHROME ON TOP OF MOLDING, ABOVE RIGHT REAR DOOR, CAME DETACHED AND FLEW OFF THE MOLDING. COULD HAVE HIT ANOTHER VEHICLE, BUT LIKELY DID NOT. THE MOLDING WAS FIXED. THE DEALER WAS NICE ENOUGH TO CHARGE ME 50% OF THE TOTAL COST.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.				ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I MADE 2 CALLS TO HYUNDAI NORTH AMERICA TO NO
AVAIL - MOLDING AND OTHER PARTS SHOULD NOT FLY OFF
A VEHICLE - THIS IS DANGEROUS AND COULD HAVE CAUSED
A MAJOR ACCIDENT -

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

SAN DIEGO CA 92101

20 DEC 2011 PM 9 L

NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



safercar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



