

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148		
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received FEB = 2 2012 28-NOV-2011		Repository ☐
						Reference No. 10437449
OWNER INFORMATION (Type or Print)						
Name [REDACTED]				Daytime Telephone Number [REDACTED]		
Address [REDACTED]				E-mail Address [REDACTED]		
City BROOKLYN		State NY	Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).						
VEHICLE INFORMATION						
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G8JU52F9YY [REDACTED]			Make SATURN		Model L SERIES	
			Model Year 2000			
Date Purchased bought new		Dealer's Name and Telephone Number N/A - out of business		Engine: 4 No: Cylinders		
Original Owner ☒		Dealer's City Bklyn		Fuel Type: regular		
Transmission Type ☒ Antilock Brakes ☒ Cruise Control		Powertrain		Incident Date(s) 28-NOV-2011		
FAILED COMPONENT(S)/PART(S) INFORMATION						
Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING				Failure Mileage 50000		
				Failure Speed 0		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE						
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code				Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE						
Make:		Date Manufactured:		Model No./Name:		
Seat Type:		Installation System:				
Child Seat Component Code:		Failed Part:				
APPLICABLE INCIDENT INFORMATION						
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)						
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured		
				Number of Deaths		
				Reported to Police N		
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).						
TL* THE CONTACT OWNS A 2000 SATURN L SERIES. THE CONTACT STATED THAT IN THE ATTEMPT TO START THE VEHICLE, THE WARNING LIGHTS WOULD ILLUMINATE ON THE INSTRUMENT PANEL AND THE VEHICLE WOULD NOT START. THE DEALER DIAGNOSED THAT THE THERE WAS NO COMPRESSION TAKING PLACE, CAUSING THE VEHICLE TO STALL. THE MANUFACTURER WAS NOTIFIED, BUT THE RECALL ASSOCIATED WITH NHTSA CAMPAIGN ID NUMBER 07V519000 (ENGINE AND ENGINE COOLING), DID NOT INCLUDE THE VIN. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE 50,000.						
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY						
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

One morning couldn't start my car. Had it towed to mechanic. He said there was no compression, would have to take apart engine, put on a new powertrain belt. Would cost \$3,000 - \$5,000. I got a new car instead due to safety concerns that this is a known problem of this engine + will happen again.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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Penalty for Private Use \$300

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17 JAN 2012 PM 5

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UNITED STATES

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

