



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

28-NOV-2011

Reference No.

10437444

JAN - 9 2012

OWNER INFORMATION (Type or Print)

Name

Address

City

FRANCESTOWN

State NH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KNDJA723715

Make

KIA

Model

SPORTAGE

Model Year

2001

Date Purchased

5 NOV 08

Dealer's Name and Telephone Number

RIZZO WHOLESALE 603 235-3537

Engine:

No: Cylinders

4

Fuel Type:

GASOLINE

Original Owner

☐

Dealer's City

GREENLAND

State

NH

Zip Code

03840

Transmission Type

AUTO
MANUAL

☐ Antilock Brakes

☐ Cruise Control

Powertrain

5-SPD 4WD

Multiple Failure:

Incident Date(s)

17-NOV-2011

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 020000 SUSPENSION

Failure Mileage

65500

Failure Speed

40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2001 KIA SPORTGAGE. THE CONTACT WAS DRIVING 40 MPH WHEN SHE LOST CONTROL OF THE VEHICLE AND EXPERIENCED A DIFFICULT TIME STEERING STRAIGHT. THE VEHICLE WAS TAKEN TO A PRIVATE MECHANIC. THE MECHANIC STATED THAT THE TRACK BAR, WHICH WAS CONNECTED TO THE REAR AXLE, WAS CORRODED AND NEEDED REPLACEMENT. THE MANUFACTURER WAS NOTIFIED AND THE VEHICLE WAS REPAIRED. THE FAILURE MILEAGE WAS 65,500. AND THE CURRENT MILEAGE WAS 65,600.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.