



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, DC 20590

March 5, 2012

[REDACTED]

Miami, FL [REDACTED]

Dear [REDACTED]

NVS-216 rrr
Ref. No. 10437011

Thank you for your correspondence concerning a problem you encountered in your model year (MY) 2007 Toyota Corolla. The Consumer Products Safety Commission forwarded your correspondence to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect trend may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

You indicate experiencing unintended acceleration in your MY 2007 Toyota Corolla which resulted in a crash. You want to file complaint to ensure that some action is taken to prevent this problem from happening to other owners.

We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to unintended acceleration problems in MY 2007 Toyota Corolla vehicles. At this time, there is insufficient evidence to warrant opening a safety defect investigation. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention. For your information, the investigation and recall process can be found on our web site at www-odi.nhtsa.dot.gov/recalls/recallprocess.cfm.

As you may know, in 2009 and 2010 Toyota announced two separate recalls involving certain vehicles for a defect that causes the accelerator pedal to be slower to release and harder to depress and/or become trapped by a floor mat. The MY 2007 Corolla uses a different accelerator pedal than that produced by CTS, which was recalled and there was no evidence of floor mat entrapment. Therefore, the MY 2007 Toyota Corolla was not included in the unintended acceleration recalls.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.dot.gov/ivoq or call the Auto Safety Hotline at 1-888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at www.nhtsa.dot.gov/cars/problems.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement