

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: Incident report 10436887 Demanding Chevy Malibu 2008 Recall
Date: Thursday, December 29, 2011 12:20:43 PM
Attachments: [10436887 incident report.PDF](#)

EQ-10436887-3027

Report Vehicle Safety Defects!



www.safercar.gov

Sent: Wednesday, December 21, 2011 9:28 AM

Subject: FW: Incident report 10436887 Demanding Chevy Malibu 2008 Recall

Here's a questionnaire.

Thanks,

From: [REDACTED]
Sent: Tuesday, December 20, 2011 9:54 PM
To: DataQuality, DataQuality (NHTSA)
Subject: Incident report 10436887 Demanding Chevy Malibu 2008 Recall

[REDACTED]


This website will show video's of many Chevy Malibu owners with the same problem!

This needs to be recalled before someone is killed or seriously injured!

<http://www.youtube.com/watch?v=IY0IRQqx9rQ>

*If we are not Creating Solutions,
then we are contributing to the Problem!*



 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 23-NOV-2011		Repository <input type="checkbox"/> Reference No. 10436887	
OWNER INFORMATION (Type or Print)					
Name		Daytime Telephone Number		E-mail Address	
Address		Evening Telephone Number			
City	State	Zip Code			
INGLEWOOD	CA				
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G1ZG57B98F		Make CHEVROLET	Model MALIBU	Model Year 2008	
Date Purchased Sept 2010	Dealer's Name and Telephone Number Carmax 310-568-9272		Engine: No: Cylinders 4	Fuel Type: unleaded	
Original Owner <input type="checkbox"/>	Dealer's City Los Angeles	State CA	Zip Code 90301		
Transmission Type auto	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: yes	Incident Date(s) 01-NOV-2010	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 100000 POWER TRAIN, 010000 STEERING			Failure Mileage 11000	Failure Speed 30	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2008 CHEVROLET MALIBU. THE CONTACT WAS DRIVING 30 MPH WHEN THE STEERING WHEEL BEGAN TO VIBRATE VIOLENTLY. THE POWER STEERING LIGHT ILLUMINATED PRIOR TO THE FAILURE. THE VEHICLE WAS NOT TAKEN TO THE DEALER FOR DIAGNOSTIC TESTING. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 11,000 AND THE CURRENT MILEAGE WAS 22,732. This incident happened again driving 10 mph in Denny's parking lot in Culver City. I pulled over and parked. Shut off car, waited 10 minutes, restarted car and then notice power steering light was on. Steering wheel stopped shaking I drove home immediately. This type of incident has happened to me at least 5 times.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					