

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received DEC 20 2011 22-NOV-2011		Repository <input type="checkbox"/> Reference No. 10436757	
OWNER INFORMATION (Type or Print)							
Name				Daytime Telephone Number		E-mail Address	
Address				Evening Telephone Number			
City		State	Zip Code				
BOYNTON BEACH		FL					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make	Model	Model Year	
KMHFU45E42A				HYUNDAI	XG350	2002	
Date Purchased		Dealer's Name and Telephone Number			Engine:	Fuel Type:	
08/29/02		DELRAY HYUNDAI (561) 265-0600			No: Cylinders	UNLEAD GAS	
Original Owner <input type="checkbox"/>		Dealer's City	State	Zip Code			
		DELRAY BEACH	FL	33493			
Transmission Type		<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s)	
AUTO		<input checked="" type="checkbox"/> Cruise Control				01-OCT-2011	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: 070000 FUEL SYSTEM, GASOLINE					Failure Mileage	Failure Speed	
SEE ENCLOSED COPY					82000	STOPPED	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM9ABC036)		<input type="checkbox"/> Original Equipment	<input type="checkbox"/> Prior Repair	Failure Location:			
Tire Component Code				Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)							
Crash	Fire	Number of Persons Injured		Number of Deaths	Reported to Police		
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No				N		
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2002 HYUNDAI XG350. THE CONTACT STATED THAT WHILE ATTEMPTING TO REFUEL, THE FUEL SPEWED BACK OUT OF THE FILLER NECK. THE VEHICLE WAS TAKEN TO THE DEALER WHO DIAGNOSED THAT THE FUEL VALVE WAS CLOGGED WITH CHARCOAL DROPS AND AS A RESULT, THE VALVES WOULD NEED TO BE REPLACED AND THE LINES WOULD NEED TO BE CLEANED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE WHO DID NOT OFFER ANY ASSISTANCE SINCE THE VEHICLE WAS OUT OF WARRANTY. THE VEHICLE WAS REPAIRED. THE FAILURE MILEAGE WAS 82,000 AND THE CURRENT MILEAGE WAS 83,718.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.				ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

GAS Tank FAILURE HAD CANISTER + HVHE
Replaced independent Dealer - CAR would
NOT fill ONLY 1 gal on so. Had Repair
& AS Bill States Repair near
ON 11-15-11 - HYUNDAI SUPERVISOR #54206
WAS CALLED AND SAID NO GOOD WILL ETC
OUT OF WARRANTY - CASE 4567908
DANGEROUS IF RUN OUT OF GAS + CANNOT fill -
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382
Official Business
Penalty for Private Use \$300

WEST PALM BCH FL 334
12 DEC 2011 PM 5 T

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC
POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owners Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



DELRAY



ACURA HYUNDAI

655 N.E. 6th Avenue
DELRAY BEACH, FLORIDA 33483
(561) 265-0000
Fax (561) 243-3632

WWW.DELRAYACURA.COM

WWW.DELRAYHYUNDAI.COM

CUSTOMER NO. 35266	ADVISOR EDDIE ALLEN WILSON 2742	TAG NO. 2734	INVOICE DATE 11/11/11	INVOICE NO. HYES214673
BOYNTON BEACH, FL	LABOR RATE 112.00	LICENSE NO.	MILEAGE 83,718	COLOR
	YEAR/MAKE/MODEL 02/HYUNDAI/4 DR XG350/4 DOOR		DELIVERY DATE 08/29/02	DELIVERY MILES 123
	VEHICLE I.D. NO. K M H F U 4 5 E 4 2 A		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 11/11/11	
	BUSINESS PHONE	COMMENTS	MO: 83721	

LABOR & PARTS
 J# 1 04HYZ FUEL/EXH CONCERN TECH(S):2767 390.00
 CUSTOMER STATES FUEL NOZZLE SPITS GSAS OUT WHEN PUMPING
 ALREADY HADS CANISTER AND VALVE REPALCED BY AN INDP. SHOP
 CHECK AND ADVISE.
 VERIFY CONCERN FOUND VENT VALVE CLOGGED WITH CHARCOAL.
 DROP FUEL TANK CLEAN LINES AND REPLACE FUEL VENT VALVE.
 RECHECKS GOOD

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 1	1	31155-38150	VALVE ASSY-FUEL V	38.66	38.66
				JOB # 1 TOTAL PARTS	38.66
				JOB # 1 TOTAL LABOR & PARTS	428.66

J# 2 01HYZHMPI MULTI POINT INSP. TECH(S):2767 0.00
 PERFORM MULTI POINT VEHICLE INSPECTION.
 CUSTOMER REQUEST OR COMPLIMENTARY OFFER FROM ASM.
 PERFORMED MUTLI-POINT VEHICLE INSPECTION. PROVIDED CUSTOMER
 AND ASM WITH RESULTS OF INSPECTION.

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	PRICE
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

J# 3 01HYZWASH WASH & VACUUM TECH(S):2767 0.00
 PERFORM EXTERIOR CAR WASH, INTERIOR VACUUM AND APPLY TIRE
 DRESSING \$9.95 + TAX.
 SERVICES REQUESTED BY CLIENT
 PERFORM EXTERIOR CAR WASH, INTERIOR VACUUM AND APPLY TIRE
 DRESSING \$9.95 + TAX.

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	PRICE
				JOB # 3 TOTAL PARTS	0.00
				JOB # 3 TOTAL LABOR & PARTS	0.00

MISC	CODE	DESCRIPTION	CONTROL NO	PRICE	
JOB # A	1SS	SHOP SUPPLIES/WASTE DISPOSAL		39.00	
				TOTAL - MISC	39.00

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$496.00 (+TAX)

COMMENTS
 WAITER

11-15-11 JAMES # 542-06
 CASE # 4567908
 007 of WAREHOUSE

CALL 103 181
 104367 57
 RABLA

ALL PARTS NEW
 UNLESS OTHERWISE
 INDICATED

CUSTOMER COPY

[CONTINUED ON NEXT PAGE] 03:51pm

Thank
 You

SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

DELRAY



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	YEAR / MAKE / MODEL 02/HYUNDAI/4 DR XG350/4 DOOR			DELIVERY DATE 08/29/02	DELIVERY MILES 123
	VEHICLE I.D. NO. K M H F U 4 5 E 4 2 A			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.		P.O. NO.		R.O. DATE 11/11/11
BUSINESS PHONE	COMMENTS				MO: 83721

TOTALS

SHOP CHARGES, SHOP SUPPLIES, HAZARDOUS OR OTHER WASTE DISPOSAL FEES:
 "This charge represents costs and profits to the motor repair facility for miscellaneous shop supplies or waste disposal. [s. 559.904(4)]. The state of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s. 403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state [s. 403.7185].

TOTAL LABOR....	390.00
TOTAL PARTS....	38.66
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	39.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	28.06
TOTAL INVOICE \$	495.72

() CASH () #CHECK () MC/VISA () DISCOVER
 () AMER. EXPRESS
 () CUSTOMER DUE
 () EXTENDED WARRANTY DUE () SUBMITTED
 () PAYMENT ACCEPTED
 MOTOR VEHICLE REPAIR # MV-11830

CUSTOMER SIGNATURE

Thank You

ALL PARTS NEW
UNLESS OTHERWISE
PAGE INDICATED

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[END OF INVOICE] 03:51pm

SEE REVERSE SIDE FOR ADDITIONAL INFORMATION