

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received JAN 3 2012	Repository ☐
		21-NOV-2011	Reference No. 10436593
OWNER INFORMATION (Type or Print)			
Name [REDACTED]		Daytime Telephone Number [REDACTED]	
Address [REDACTED]		E-mail Address	
City MECHANICSBURG	State OH	Zip Code [REDACTED]	
		Evening Telephone Number	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1C3EL55R76 N [REDACTED]		Make CHRYSLER	Model SEBRING CONV
Date Purchased 10-30-2009		Model Year 2006	
Dealer's Name and Telephone Number BYERS		Engine: No: Cylinders 6	Fuel Type: GASOLINE
Original Owner ☐	Dealer's City Columbus OH	State OH	Zip Code 43210
Transmission Type Automatic	☐ Antilock Brakes ☒ Cruise Control	Powertrain	Multiple Failure:
		Incident Date(s) 01-AUG-2011 10-27-2011	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 010000 STEERING, 021530 SUSPENSION: FRONT: CONTROL ARM: LOWER ARM		Failure Mileage 55000	Failure Speed 5
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number):		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police N	
Yes (Traffic Control)			
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2006 CHRYSLER SEBRING CONVERTIBLE. THE CONTACT STATED THAT WHILE MAKING A TURN, SHE LOST CONTROL OF THE STEERING WHEEL AND CONTINUED STRAIGHT TOWARDS ONCOMING TRAFFIC. THE DEALER WAS NOT NOTIFIED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND THE CONTACT WAS INFORMED THAT THE VEHICLE WAS NOT INCLUDED IN THE RECALL ASSOCIATED WITH NHTSA CAMPAIGN ID NUMBER 10E059000 (SUSPENSION:FRONT:CONTROL ARM:LOWER ARM). THE VEHICLE WAS REPAIRED. THE FAILURE MILEAGE WAS 55,000 AND THE CURRENT MILEAGE WAS 60,000. THE VIN WAS UNAVAILABLE.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

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SPRINGFIELD OH 45503-3539

937-325-1116

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CELEBRATING 42 YEARS OF DEPENDABLE SERVICE

10/31/2011 12:47 PM

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Invoice #14000

SPRINGFIELD OH

Day Phone

Cell Number

Vehicle : 2006 Chrysler Sebring 2.7 L 167 CID V6 DOHC 24 Valve

VIN : 1C3EL55R76N

Created : 10/27/2011 4:02:03 PM

Complete : 10/31/2011 11:44:51 AM

Invoiced : 10/31/2011 12:46:38 PM

Tag/State

Color : Blue

Odometer In : 70736

Odometer Out : 70736

Labor/Notes

Code/Tech*	Reference	Description	Price
16KS*	LAB	LABOR	\$97.50
LABOR TO INSTALL BOTH OUTER TIE ROD ENDS, RECHECK AND ROAD TEST.			

Parts

Qty	Code/Tech*	Reference	Description	Condition	Unit Price	Price
1	NCP	2693042	Tie Rod End - Outer		\$73.03	\$73.03
	BodyStyle:2 Dr. Convertible; Right					
1	NCP	2693041	OUTER TIE ROD END		\$73.03	\$73.03

Sublet/Misc.

Qty	Code/Tech*	Reference	Description	Unit Price	Price
1	-	TOW	WRECKER SERVICE	\$0.00	\$0.00
	ALLSTATE				
1	-	ALIGN	FRONT WHEEL ALIGNMENT	\$59.95	\$59.95

Labor	\$97.50
Parts	\$146.06
Sublet/Misc.	\$59.95
Supplies & Disposal	\$2.00
Charges	\$0.00
Sales Tax	\$21.39

Tax @ \$305.51 * 7.0000%

Check# \$326.90 Paid \$326.90

Tech 16KS Certification # HY2LX7R04SMITH