

INFORMATION ACT (EOIA) 5 U.S.C. 552(B)(6)				FOR AGENCY USE ONLY 100148	
 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received 21-NOV-2011 DEC 1 2011	
				Repository ☐	Reference No. 10436575
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	E-mail Address
City		State	Zip Code	Evening Telephone Number	
ROXBORO		NC			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
1FAFP34N15W		FORD	FOCUS	2005	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
11/2007	Boyetz Roxboro NC (out of business)		No: Cylinders	unleaded	
Original Owner ☐	Dealer's City	State	Zip Code		
	Roxboro	NC	27574		
Transmission Type	☐ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
	☒ Cruise Control			19-NOV-2011	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL			Failure Mileage	Failure Speed	
			150000	58 95	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM9ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☒ Yes ☐ No	Number of Persons Injured	Number of Deaths	Reported to Police ☒ Yes	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2005 FORD FOCUS. WHILE DRIVING APPROXIMATELY BETWEEN 55-60 MPH, THE VEHICLE UNINTENTIONALLY INCREASED IN ACCELERATION UP TO 90 MPH. THE CONTACT DROVE THROUGH A RED LIGHT AND REPEATEDLY APPLIED FORCE TO THE BRAKE PEDAL; HOWEVER THE VEHICLE CONTINUED TO ACCELERATE. THERE WAS ALSO A STRONG BURNING BRAKE ODOR. THE CONTACT TURNED THE VEHICLE OFF AND IT CAME TO A STOP. THERE WERE NO INJURIES. THE POLICE STATED THE BRAKES FAILED AND THE VEHICLE WAS NOT A CONDITION TO BE DRIVEN. THE VEHICLE WAS TOWED TO AN AUTHORIZED DEALER AND WAS IN THE PROCESS OF BEING DIAGNOSED. THE MANUFACTURER WAS NOT MADE AWARE OF THE PROBLEM. THE FAILURE MILEAGE WAS 150,000. THE VIN WAS UNAVAILABLE. *The manufacturer was called 11/21/11. Talked to Jackie and she documented report. I was given Confirmation # ODI - 10436575. The brakes failed because I was trying to stop the car. Vehicle Safety Hotline talked to Tina, Case # 145653351					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

My car was towed to University Ford Durham NC. While driving on the interstate, I was unable to stop my car from accelerating. Dealer diagnosed couldn't find anything wrong with accelerator and tried to tell me it was my car mats. I told them it was not my mats. The police moved my car and if it were my mats he would have noticed. I disagree. I was charged \$550 and they did not pay. I was told by mechanic that pcv was blowing air in in plastic tube of accelerator cable. Check internet Vehicle Speed Control ATTACH ADDITIONAL SHEETS IF NECESSARY Problem on the 2005 Ford Focus. I am still scared to drive it but I have no choice. I drive 100 miles a day to work.

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**

20077-9382



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov