

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

EQ-10436333-1680

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: NHTSA: Follow up to ODI Complaint: 10436333
Date: Wednesday, November 30, 2011 11:41:18 AM
Attachments: [EVOQ EMAIL RESPONSE.doc](#)
[10436333.pdf](#)

www.safercar.gov

-----Original Message-----

From: Williams, Maritza CTR (NHTSA) On Behalf Of DataQuality, DataQuality (NHTSA)
Sent: Wednesday, November 30, 2011 10:18 AM
To: Wells, Cynthia CTR (NHTSA)
Subject: FW: NHTSA: Follow up to ODI Complaint: 10436333

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, November 30, 2011 10:13 AM
To: DataQuality, DataQuality (NHTSA)
Subject: FW: NHTSA: Follow up to ODI Complaint: 10436333

Hello,

In response to your email:

1. I don't quite understand how I could make edits in PDF file - PDF files by design are impossible to edit.
2. VIN number is already in the complaint.
3. Police report and repair invoice are available, if you actually investigate, I will be happy to provide them.
4. Please add the following relevant information to the complaint:

The pictures of the car after the crash, showing the damage, can be seen at
<http://www.vadimrapp.com/photogallery/elantra/>. On picture #6 the crack in the windshield made by driver's forehead is clearly visible.

Otherwise, the complaint is correct and requires no corrections.

If you have questions, please contact me at [REDACTED] or by email.

[REDACTED]

From: EVOQ@dot.gov [<mailto:EVOQ@dot.gov>]
Sent: Wednesday, November 30, 2011 08:55
To: [REDACTED] t
Subject: FW: NHTSA: Follow up to ODI Complaint: 10436333

Please see the attached copy of your recent complaint and instructions.
Please make any necessary edits and return via email to dataquality@dot.gov
<<mailto:dataquality@dot.gov>> or fax to (202) 366-1767. Due to the volume of complaints we receive
and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

18-NOV-2011

Repository ☐Reference No.
10436333**OWNER INFORMATION (Type or Print)**Name Address

City PARK RIDGE

State IL

Zip Code Daytime Telephone Number E-mail Address Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KMHDU46D08L

Make

HYUNDAI

Model

ELANTRA

Model Year

2008

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

01-JUL-2011

☐ Cruise Control**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 140000 AIR BAGS

Failure Mileage
17000Failure Speed
30**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION*(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)*

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2008 HYUNDAI ELANTRA. THE CONTACT WAS DRIVING 30 MPH WHEN THE VEHICLE CRASHED INTO A WALL AFTER THE ACCELERATOR PEDAL WAS DEPRESSED INSTEAD OF THE BRAKE PEDAL. THE VEHICLE WAS NOT DESTROYED. THE AIR BAGS FAILED TO DEPLOY DURING THE CRASH. THE CONTACT SUFFERED A HEAD INJURY AS A RESULT OF THE CRASH. A POLICE REPORT WAS FILED. THE VEHICLE WAS NOT TAKEN TO THE DEALER FOR DIAGNOSTIC TESTING AND THE MANUFACTURER WAS NOT NOTIFIED. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 17,000 AND THE CURRENT MILEAGE WAS 18,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.