

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received JAN 3 2012 15-NOV-2011	
OWNER INFORMATION (Type or Print)					
Name [REDACTED]			Daytime Telephone Number [REDACTED]		E-mail Address
Address [REDACTED]			Evening Telephone Number [REDACTED]		
City HUME	State MO	Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3D7MX38A27G [REDACTED]			Make DODGE	Model RAM 3500	Model Year 2007
Date Purchased 10-31-2007	Dealer's Name and Telephone Number FUGATE MOTORS 417 876 4751			Engine: No. Cylinders 6	Fuel Type: Diesel
Original Owner ☒	Dealer's City ELDORADO SPRINGS		State MO	Zip Code 64744	
Transmission Type 6 Speed STANDARD	☒ Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s) 02-NOV-2011
	☒ Cruise Control				
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 162000 STRUCTURE: BODY				Failure Mileage 64500	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2007 DODGE RAM 3500. THE CONTACT WAS DRIVING APPROXIMATELY 50-55 MPH WHEN THE SPARE TIRE SEPARATED FROM THE VEHICLE. THE CONTACT INSPECTED THE VEHICLE AND FOUND THAT THE SPARE TIRE CABLE WAS BROKEN. THE SPARE TIRE, WINCH AND THE PULLEY HAD SEPARATED FROM THE VEHICLE. THE CONTACT REPLACED THE CABLE, THE WINCH, THE TIRE, AND PULLEY. THE MANUFACTURER ADVISED WAS CONTACTED BUT PROVIDED NO ASSISTANCE. THE FAILURE MILEAGE WAS 64,500 AND THE CURRENT MILEAGE WAS 65,238. ENCLOSED Receipts for Replacements WINCH 96.52 Wheel 134.66 TIRE 322.21 553.39 TOTAL					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Replacements:

SPARE TIRE WINCH

96.52

WHEEL

134.66

TIRE

322.21

553.39



FUGATE MOTORS, INC.

220 W US Hwy 54 • El Dorado Springs, MO 64744
Parts Direct 417-876-5686 • Fax 417-876-4756
www.fugatemotors.com



INVOICE NO. 109635	CUSTOMER NO.	PO # R0	CUSTOMER NAME Cash Sale	DATE 11/10/11
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SPO (2) 1 52020568AD WINCH 96.77 89.60 89.60

Motorcraft



ORDERED BY
FUGATE FORD MOTORS
220 HWY 54 WEST
EL DORADO SPRINGS, MO 64744
417-876-4751
FUGATE

FORM 10-1-0000

MOE H. BOCH

Sale

XXXXXXXXXX

VISA

Entry Method: Swiped

11/10/11

15:18:57

Inv #: 000006

Appr Code: 01750C

Apprvd: Online

Batch#: 314001

Total:

\$ 96.52

THANK YOU FOR YOUR BUSINESS
ORDER FILLED BY MARCUS BOCH

Counterman 88

DISCLAIMER OF WARRANTIES

Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability of fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

TERMS

No returns on electrical or special order items. Restocking charge applied on all merchandise returned for credit or refund. No returns after 30 days or without this invoice.

CUSTOMER SIGNATURE

109635

Customer Copy

Freight	.00
Parts	89.60
State Tax	6.92
Cash Total	96.52



INVOICE

Invoice No. 2007

HIGHLAND AUTO PARTS
901 EAST HIGHLAND AVE
NEVADA MO 64772
417-667-7000

HIGHLAND
AUTO PARTS

Order # 2568/2

Claim Number

Customer PO#

Customer RO#

Contact

Date 15 Nov 2011

Time 10:18:23 CST

Salesperson kenny

Sales Type Cash On Delivery

Invoice To

222 VALUED CUSTOMER
THANK YOU FOR YOUR BUSINESS
MON-FRI 8:00 TO 5:30
SAT 9:00 TO 100
417-667-7000, MO

Ship To

Delivery Customer Pickup



Stock #	Part Description	Price
PO #1345	2007 DODGE 2500 PICKUP Wheel 17x8, steel, road whl 2186	125.00
Sub Total:		125.00
Tax1:		9.66
Tax2:		0.00
Total:		134.66

Invoice Terms

HIGHLAND AUTO PARTS
901 EAST HIGHLAND AVE
NEVADA, MO 64772
(417) 667-7000

TERMINAL I.D.: 78357783
MERCHANT #: 000015794563

VISA

SALE

BATCH: 000072 INU: 000001
RRN: 131916201131 AUTH: 05485C

NOV 15, 11 10:18

TOTAL \$134.66

CUSTOMER COPY

Service Order:



485700 19024

DATE	NAME		PHONE #
11-15-2011		HUME, MO	
YEAR	MAKE	MODEL	COLOR
2007	DODGE	PICKUP RAM 3500	Grey
LICENSE	ODOMETER	CUSTOMER ARRIVAL TIME	SERVICE COMPLETED TIME
	65238	2011-11-15 11:03 AM	2011-11-15 11:45 AM

Service Description		Service
NEW TIRE	Whitewall - N/A	0.00
- Tire Pressure - Pass Rear - CHECKED, 70	- Tire Pressure - Drv Front - CHECKED, 70	
- Tire Pressure - Drv Rear - CHECKED, 70	- Tire Pressure - Pass Front - CHECKED, 70	
- Valve Stem - Pass Rear - COMPLETE		
- New Tire - Pass Rear - COMPLETE - DOT: PJA35HV 3311		
ROAD HAZARD REPL		10.00
- Mount Tire - Pass Rear - COMPLETE -	- Tire Service Accepted - Pass Rear	
DISPOSAL FEE		0.00
- Dispose Tire Accepted - Pass Rear - DECLINED	- Dispose Tire Accepted - Spare - DECLINED	
Customer Request	Customer Request	
WHEEL BALANCE LIFE		6.50
- Balance Accepted - Pass Rear - COMPLETE		
LUG TORQUE		
Pass Rear	150 FT-LB	
TREAD DEPTH		
Drv Front - 8/32	Drv Rear - 8/32	Pass Front - 8/32
4	4	7
		Pass Rear - 14/32
		16

Merchandise Description	Quantity	Unit Price	Merchandise
TR414 VS PACKAGE	1	2.50	2.50
LT265/70R17/10 WRANG	1	281.00	281.00



(417) 667-3630
Manager GARY COCQ
2250 LINCOLN AVE
NEVADA MO 64772
ST# .0034 .OP# .00002249 .TE# .95 .TR# .08958
FILE ITEMS FOLLOW

ORDER NUMBER 0048570019024	
WAVLE STEM	2.50 N
GGVY LT165/70	281.00 X
STATE.FEE	0.50 0
ROADHAZARD	10.00 N
LIFE.WHL	6.50 N
TLE ITEMS COMPLETE	
SUBTOTAL	300.50
TAX 1	7.725 X
TOTAL	322.21
VISA TEND	322.21

ACCOUNT.#.....
APPROVAL.#.01003C
REF.#131900460864
TRANS.ID.-0281319640191951
VALIDATION.-PN94
PAYMENT.SERVICE.-E
TERMINAL.#099-757-

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.....11/15/11.....11:47:03.....
#####CHANGE DUE.....0 00..
#####
#####DUPLICATE RECEIPT.....#####
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ITEMS SOLD 5

...TC# 9

Save more time and money! Get our...
mobile app, text "WM App" to: 63257...
11/15/11 11:47:03

CUSTOMER COPY

ad that my motor
men I brought it to
s was pointed out to
Wal-Mart to change
t responsible for any
the low oil level.

~~conditions will affect the safety and performance of my tires~~

11-15-2011

CUSTOMER SIGNATURE

DATE _____

HAVE YOUR LUG NUTS RETORQUED AFTER THE FIRST 50 MILES.

WAYNE 2239

QUALITY CONTROL TECH: WESLEY 3264

SERV WRTR/GREETER: CALEB 2249

THIRD OC TECH: DWAYNE 2239

TIRE TECHNICIAN; DWAYNE 2239