

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

NOV - 9 2011

TOYOTA

CL-10435931-1605

I RECEIVED A RECALL FOR RUST ON MY 2000 TUNDRA PICKUP
I TOOK IT INTO IRONTRAIL MOTORS IN VIRGINIA, MN
THEY TOOK MY TRUCK FOR TWO MONTHS AND GAVE ME A LOANER CAR.
AFTER TWO MONTHS I PICKED MY TRUCK UP YESTERDAY
THEY TOLD ME I HAD TO PAY FOR THE THINGS FOUND ON THE ENCLOSED RECEIPTS

WHY AFTER TAKING MY TRUCK IN FOR A RECALL FROM TOYOTA
WOULD I HAVE TO PAY 1,151.46???????

I DO NOT HAVE THIS MONEY AND WILL HAVE TO MAKE PAYMENTS ON
MY CREDIT CARD THAT WILL COST ME MORE

I HAVE BOUGHT TOYOTA'S FOR A LONG TIME
THIS WILL BE THE LAST TOYOTA I WILL EVER BUY
IN FACT THE TRUCK NEEDS TO BE REPAINTED DUE TO THE RUST
TOO.

WHY NOT PAINT IT FOR ME
WITHOUT CHARGING ME
TOYOTA USE TO BE A GREAT CAR
DEALER BUT NOW I
REALLY DON'T THINK SO.

TOYOTA SHOULD REINBURSE ME FOR THESE CHARGES
PLEASE RETHINK AND SEND ME A CHECK

[REDACTED]
GRAND RAPIDS, MN [REDACTED]

I AM STILL WONDERING WHY THIS HAPPENED TO THE 2000 THUNDRA
THEY BOUGHT OUT THE OTHER TRUCKS
NOW I HAVE TO HAVE THIS FINANCE BURDEN FOR A LONG TIME

ET
11-15-11
TBW

IRON TRAIL MOTORS, LLC
1301 S 17TH
VIRGINIA, MN 55792

TERMINAL ID: 000319905
MERCHANT #: 107173790992

VISA
#XXXXXXXXXXXX [REDACTED]

SALE
BATCH: 001458 INVOICE: 050760
DATE: NOV 01, 11 TIME: 14:32
SQ: 010 AUTH NO: 001250

TOTAL \$248.40

CUSTOMER COPY

HUSKY SPRING 001
5463 MOUNTAIN IRON DR #100
VIRGINIA, MN 55792
218-741-4144

Sale

ID: 001
Merchant ID: 350003106093
Bank ID: 2642
11/01/11 11:08:00
Batch#: 305001
Retrieval Ref #: 45395063

VISA Entry Method: Swiped

XXXXXXXXXX [REDACTED]
Appr Code: 001708 Inv #: 000003

Total: \$ 21.03

Customer Copy

HUSKY SPRING 001
5463 MOUNTAIN IRON DR #100
VIRGINIA, MN 55792
218-741-4144

Sale

ID: 001
Merchant ID: 350003106093
Bank ID: 2642
11/01/11 10:29:00
Batch#: 305001
Retrieval Ref #: 45200403

VISA Entry Method: Swiped

XXXXXXXXXX [REDACTED]
Appr Code: 001978 Inv #: 000002

Total: \$ 002.03

Customer Copy

TOTAL
1154.46

MOTORS

CHEVROLET

SERVICE DEPARTMENT HOURS

7:30 a.m. to 5:00 p.m.

Monday - Friday

1301 17th Street South - Virginia, MN 55792
Telephone: (218) 741-2355

10/18/11

Pre-Invoice

Mileage In

Mileage Out

107563

107563

Service Advisor Tag #

GEORGE ANDERSON/642

Vehicle Identification Number

5TBBT4410YS

Delivery Date

In-Service Date

8/26/00

Color

License Number

GREEN

HAD PERS

Work Phone

Home Phone

GRAND RAPIDS, MN

Year	Make	Model	Body	Color	License Number
2000	TOYOTA TRU	TUNDRA	2 DOOR STANDARD	GREEN	HAD PERS
77591					

DESCRIPTION OF SERVICE AND PARTS

AMOUNT

1 - Customer Reports:				
RECALL PHASE 2 OF 90M				
Work performed by Gary	(028)		Warranty	
Work performed by Gary	(028)		Warranty	
Work performed by Gary	(028)		Warranty	
Installed 04000-2410C :FRAME SUB-ASSY	04	Qty: 1	Warranty	
Installed 04009-49134 :COMMON REPLACEMENT K	04	Qty: 1	Warranty	
Installed 04009-49434 :LSPV 1	04	Qty: 1	Warranty	
Installed 04009-4960C :COMMON REPLACEMENT K	04	Qty: 1	Warranty	
Installed 04009-5010C :BRAKE TUBE KIT 1	04	Qty: 1	Warranty	
Installed 04483-0C030 :SHACKLE KIT, RR SPRI		Qty: 2	Warranty	
Installed 16492-21050 :RING, O RADIATOR	16	Qty: 1	Warranty	
Installed 18495-38020 :RETAINER, CONVERTER		Qty: 1	Warranty	
Installed 23232-41081 :GASKET		Qty: 1	Warranty	
Installed 43425-04020 :RING, DRIVE SHAFT SN	43	Qty: 2	Warranty	
Installed 47323-0C011 :TUBE, RR BRAKE, NO.3	47	Qty: 1	Warranty	
Installed 47361-0C011 :TUBE, FR BRAKE, NO.1	47	Qty: 1	Warranty	
Installed 90080-43034 :GASKET, EXHAUST PIPE		Qty: 2	Warranty	
Installed 90430-12026 :GASKET		Qty: 2	Warranty	
Installed 90430-24003 :GASKET	90	Qty: 1	Warranty	
Installed 95381-04045 :PIN, COTTER	95	Qty: 2	Warranty	
Installed 12157-10010 :GASKET, DRAIN PLUG		Qty: 1	Warranty	
Installed 00289-75140 :75W140 GEAR OIL, QUA		Qty: 1	Warranty	
CK OVER INSPECT FRAME FAILED				
10/7/11 INSTALL NEW FRAME AND TRANSFER PARTS				

2 - Customer Reports:				
RECALL TOCOMA TRAILER WIRE HARNESS				
Work performed by Gary	(028)		Warranty	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

MOTORS

7:30 a.m. to 5:00 p.m.
Monday - Friday

1301 17th Street South - Virginia, MN 55792
Telephone: (218) 741-2355

10/18/11	Pre-Invoice
Mileage In	Mileage Out
107563	107563
Service Advisor / Tag #	
GEORGE ANDERSON/642	
Vehicle Identification Number	
5TBBT4410YS	
Delivery Date	In-Service Date
	8/26/00
Color	License Number
GREEN	HAD PERS

GRAND RAPIDS, MN

Year	Make	Model	Body
2000	TOYOTA TRU	TUNDRA	2 DOOR STANDARD
77591			

DESCRIPTION OF SERVICE AND PARTS

AMOUNT

RECALL PERFORMED-VEHICLE IS NOT AFFECTED

#3 - MI: PERFORM WALK AROUND INSPECTION
Sub Total: .00

#4 * Customer Reports:
REPLACE FUEL TANK STRAPS PER RECALL
Work performed by Gary (028)
Installed 77601-34040 :BAND SUB-ASSY, FUEL Qty: 1 Warranty
Installed 77603-34060 :BAND SUB-ASSY, FUEL Qty: 1 Warranty
REPLACED GAS TANK STRAPS

#5 * Customer Reports:
PARTS GOODWILLED PER DSPM
Installed 48305-34020 :BUMPER SUB-ASSY, FR 48 Qty: 2 Warranty
Installed 48068-34020 :ARM SUB-ASSY, SUSPEN Qty: 1 Warranty
Installed 48069-34020 :ARM SUB-ASSY, SUSPEN Qty: 1 Warranty
Installed 48409-34020 :CAM SUB-ASSY, TOE AD Qty: 2 Warranty
Installed 48409-34030 :CAM SUB-ASSY, TOE AD Qty: 2 Warranty
Installed 90080-11275 :BOLT, W/WASHER Qty: 2 Warranty
Installed 48820-AD010 :LINK ASSY, FR STABIL Qty: 2 Warranty
Installed 90540-A0001 :CUSHION Qty: 4 Warranty
Installed 90179-12141 :NUT Qty: 2 Warranty
Installed 90177-A0011 :NUT, LOCK Qty: 2 Warranty
Installed 90948-A2004 :RETAINER, CUSHION Qty: 4 Warranty
Installed 48531-09131 :ABSORBER, SHOCK, RR Qty: 2 Warranty
Installed 48304-34020 :BUMPER SUB-ASSY, FR 48 Qty: 2 Warranty
Installed 48452-35020 :PLATE, TOE ADJUST, N Qty: 4 Warranty
Installed 90080-11410 :BOLT, W/WASHER Qty: 2 Warranty

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of products. Any limitation contained herein does not apply where prohibited by law.

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

MOTORS

1301 17th Street South - Virginia, MN 55792
 Telephone: (218) 741-2355

Monday - Friday

Mileage In	Mileage Out
107564	107564
Service Advisor / Tag #	
GEORGE ANDERSON	
Vehicle Identification Number	
5TBBT4410YS	
Delivery Date	In-Service Date
	8/26/00
License Number	
HAD PERS	

GRAND RAPIDS, MN

Work Phone

Home Phone

Year	Make	Model	Body	Color	License Number
2000	TOYOTA TRU	TUNDRA	2 DOOR STANDARD	GREEN	HAD PERS

7591

DESCRIPTION OF SERVICE AND PARTS

AMOUNT

Customer Reports:

INSTALL NEW SPRINGS

Work performed by Gary

(028)

230.00

INSTALL NEW REAR LEAF SPRINGS PERFORM ALIGNMENT

AND SET TO SPECS R/T OK

Sub Total: 230.00

Sub Total: .00

LABOR	230.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	18.40
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	248.40

STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other loss beyond your control or for any delays caused by unavailability of parts or delays in parts supplied by the supplier or transporter. I hereby grant you or your employees permission to use the vehicle herein described on streets, highways, or elsewhere for the purpose of testing or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the products. Any limitation contained herein does not apply where prohibited by law.

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.



CUSTOMER NUMBER	Invoice NUMBER	Invoice DATE	PACKING SLIP	TERMS	WHSE
888	01EO8064	11/01/11	01AK7047001	OISTD	001

BILL TO:
CASH - THANK YOU!
[REDACTED]
VIRGINIA, MN [REDACTED]

SHIPPED TO:
[REDACTED]
VIRGINIA, MN [REDACTED]

Dept: 001 CASH - THANK YOU! Contact/Phone: / Route: DEFAULT ROUTE

YOUR P.O. NUMBER	ORDER DATE	SALESPERSON	SHIPPED VIA	CARTONS	OPER
[REDACTED]	10/12/11	001 JOHN KAUPPILA	000001		MVH

ITEM	DESCRIPTION	UNIT	ORDER QTY	BACK ORDERED	INV QTY	NET PRICE	EXT PRICE
WE DELIVER TO IRON TRAIL							
DAY90-221	TOYOTA LEAF SPRING, RIGHT SIDE	EA	0	-1	1	350.420	350.42
DAY90-219	LEAF SPRING - 49.8LB LEFT SIDE	EA	0	-1	1	350.420	350.42

TOTAL PURCHASE	FREIGHT	TAX PCT	TAX AMT	INVOICE TOTAL	PAYMENTS	BALANCE DUE
700.84	0.00		48.18	749.02	0.00	749.02

CUSTOMER NAME	PLEASE RETURN THIS PORTION FOR PROPER PROCESSING
CASH - THANK YOU!	

CUSTOMER NUMBER	Invoice NUMBER	DATE	TOTAL PURCHASE	FREIGHT	TAX	PAYMENTS
888	01EO8064	11/01/11	700.84	0.00	48.18	0.00

Invoice BALANCE DUE: 749.02

SUITE 100, VIRGINIA, MN [REDACTED]
[Barcode]



CUSTOMER NUMBER	Invoice NUMBER	Invoice DATE	PACKING SLIP	TERMS	WHSE
888	01EO6857	10/06/11	01AK6762001	OISTD	001

BILL TO:
CASH - THANK YOU!
[REDACTED]
VIRGINIA, MN [REDACTED]

SHIPPED TO:
[REDACTED]
VIRGINIA, MN [REDACTED]



Dept: 001 CASH - THANK YOU! Contact/Phone: / Route: DEFAULT ROUTE

YOUR P.O. NUMBER	ORDER DATE	SALESPERSON	SHIPPED VIA	CARTONS	OPER
[REDACTED]	10/06/11	001 JOHN KAUPPILA	000001		MVH

ITEM	DESCRIPTION	UNIT	ORDER QTY	BACK ORDERED	INV QTY	NET PRICE	EXT PRICE
HUSSPRINGLABOR	SPRING LABOR SHAPE ,CUT & DRILL LEAF AND INSTALL IN PACK	EA	1	0	1	24.000	24.00
DAYCB-3850	CENTER BOLTS	EA	1	0	1	1.770	1.77
DAYHC-11	2 1/2" HANDI-CLIP	EA	2	0	2	3.670	7.34
DAYD-67R	SPRING TIP INSERT	EA	4	0	4	0.640	2.56
CSPUA152S	STOCK U-BOLT ASSEMBLY	KT	2	0	2	9.840	19.68

TOTAL PURCHASE	FREIGHT	TAX PCT	TAX AMT	INVOICE TOTAL	PAYMENTS	BALANCE DUE
55.35	0.00		3.80	59.15	0.00	59.15

CUSTOMER NAME

CASH - THANK YOU!

**PLEASE RETURN THIS PORTION
FOR PROPER PROCESSING**

CUSTOMER NUMBER	Invoice NUMBER	DATE	TOTAL PURCHASE	FREIGHT	TAX	PAYMENTS
888	01EO6857	10/06/11	55.35	0.00	3.80	0.00

HUSKY SPRING
5463 MT. IRON DRIVE
SUITE 100, VIRGINIA, MN 55792

Invoice BALANCE DUE: 59.15





HUSKY SPRING
 5463 MT. IRON DRIVE
 SUITE 100
 VIRGINIA, MN 55792
 218-741-4144 FAX: 218-741-8630

Invoice
No. 01E06475

CUSTOMER NUMBER	Invoice NUMBER	Invoice DATE	PACKING SLIP	TERMS	WHSE
888	01E06475	09/29/11	01AK6164002	OISTD	001

BILL TO:
CASH - THANK YOU!
 [REDACTED]
 VIRGINIA, MN [REDACTED]

SHIPPED TO:
 [REDACTED]
 VIRGINIA, MN [REDACTED]

Dept: 001 CASH - THANK YOU! Contact/Phone: / Route: DEFAULT ROUTE

MEASURE LEAF AT IRON TRAIL

YOUR P.O. NUMBER	ORDER DATE	SALESPERSON	SHIPPED VIA	CARTONS	OPER
[REDACTED] TUNDRA LEAF	09/27/11	001 JOHN KAUPPILA	000001		MVH

ITEM	DESCRIPTION	UNIT	ORDER QTY	BACK ORDERED	INV QTY	NET PRICE	EXT PRICE
DAY60R09-30	METRIC REPAIR LEAF	EA	0	-1	1	69.114	69.11

TOTAL PURCHASE	FREIGHT	TAX PCT	TAX AMT	INVOICE TOTAL	PAYMENTS	BALANCE DUE
69.11			4.75	73.86	0.00	73.86

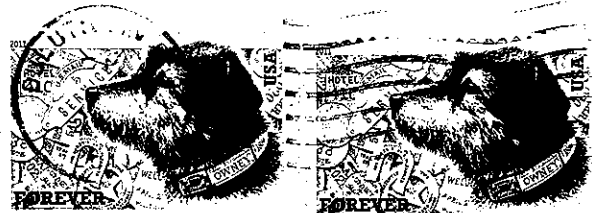
CUSTOMER NAME	PLEASE RETURN THIS PORTION FOR PROPER PROCESSING
CASH - THANK YOU!	

CUSTOMER NUMBER	Invoice NUMBER	DATE	TOTAL PURCHASE	FREIGHT	TAX	PAYMENTS
888	01E06475	09/29/11	69.11		4.75	0.00

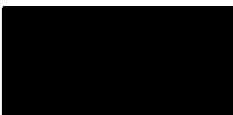
HUSKY SPRING
 5463 MT. IRON DRIVE
 SUITE 100 VIRGINIA, MN 55792

Invoice BALANCE DUE: 73.86

73.86



Grand Rapids MI



Administrator
Highway Traffic Safety Administration
1200 New Jersey Ave S.E
Washington DC 20590

