

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received **MAR 14 2012**
15-NOV-2011
Repository
Reference No. 10435658

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City MEMPHIS State TN Zip Code [Redacted]

Daytime Telephone Number [Redacted]
Evening Telephone Number [Redacted]
E-mail Address [Redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: **KMHWF25594A** [Redacted]
Make HYUNDAI Model SONATA Model Year 2000
Date Purchased **10-27-11** Dealer's Name and Telephone Number **N/A** Engine: No: Cylinders Fuel Type: **Unlead**
Original Owner no Dealer's City **unknown** State **unknown** Zip Code **unknown**
Transmission Type **Auto-matic** Antilock Brakes Powertrain Multiple Failure: **yes** Incident Date(s) **27-OCT-2011**
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 110000 ELECTRICAL SYSTEM - **mass Air Flow Sensor**
veh. component code P0102 Failure Mileage 120000 Failure Speed **35**
10 and up

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured Number of Deaths Reported to Police

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2000 HYUNDAI SONATA. WHILE DRIVING APPROXIMATELY 35 MPH, THE ENGINE STALLED WITH THE ILLUMINATION OF THE CHECK ENGINE WARNING INDICATOR. THE WARNING INDICATOR REMAINS ILLUMINATED UNTIL THE ENGINE WAS TURNED OFF. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHO STATED THAT THE MASS AIR FLOW SENSOR WOULD NEED TO BE REPLACED. THE FAILURE RECURRED WHENEVER THE ENGINE WAS IN OPERATION. THERE WAS A RECALL RELATED TO THE DEFECT UNDER NHTSA CAMPAIGN ID NUMBER 00V259001 (ELECTRICAL SYSTEM: WIRING); HOWEVER THE RECALL EXPIRED. THE VEHICLE HAD NOT BEEN REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE DEFECT. THE APPROXIMATE FAILURE MILEAGE WAS 120,000. THE VIN WAS NOT AVAILABLE AT THE TIME BUT IS STATED ABOVE. **10 and up**
Gossett Hyundai claims the recall has expired and refuses to repair the problem.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.