



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

07-NOV-2011

JAN - 9 2012

Reference No.
10434796

OWNER INFORMATION (Type or Print)

Name

Address

City OWINGS MILLS

State MD

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

same

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JTHFN 48Y550

Make

LEXUS

Model

GS430

Model Year

2005

Date Purchased

12/30/07

Dealer's Name and Telephone Number

Len Stoler LEXUS 410-5817000

Engine:

No. Cylinders

4.3L V8

Fuel Type:

gas
premium
unleaded

Original Owner

☐

Dealer's City

OWINGS MILLS

State

MD

Zip Code

21117

Transmission Type

5speed

☒ Antilock Brakes

☒ Cruise Control

Powertrain

300hp (220 kW)

Multiple Failure:

Incident Date(s)

02-NOV-2011

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL

Failure Mileage

50000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2005 LEXUS GS430. THE CONTACT STATED THAT THE VEHICLE WAS STOPPED AND SHE WAS APPLYING THE BRAKES WHEN IT SURGED FORWARD ABNORMALLY. THE VEHICLE CONTINUED TO SURGE FORWARD UNTIL CRASHING INTO A LIGHT POST. THE VEHICLE WAS NOT TAKEN TO HAVE THE FAILURE DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 50,000. THE VIN WAS UNAVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

November 30, 2011

To Whom It May Concern:

I am [REDACTED] I live in a town home. My garage is the first floor on the right of the building and the entrance door is on the left, my parking space is in front of garage. In front of my driveway is a little curb, like a speed bump, I have to slow down prior to entering the parking space. I was trying to park on the driveway in front of the garage, I started to ease on the brakes, at which point the car started accelerating on its own. With the right side of the front bumper, I hit the garage door and adjacent brick wall. At this point, the shifting gear flipped into reverse, and still accelerated in reverse, car drove backwards out of the garage, made a u-turn, and hit the light pole with the back bumper of the car, at this point the car stopped and I was able to shift it into the parking gear. The car was uncontrollable through the duration of the malfunction. Neither the foot brake or the shifting gear was working, and the car was accelerating on its own with a very loud accelerating sound.

Sincerely,

[REDACTED]

P.S. I expect more bills from
Baltimore County for the
light pole and mail box.



Toyota Motor Sales, U.S.A., Inc.
19001 S. Waslem Avenue
Torrance, CA 90501

TOYOTA EDR DATA IMAGING AUTHORIZATION AND CONSENT

I am the owner/lessor/lessee or the authorized representative of the owner/lessor/lessee of a

_____ Model Year Toyota / Lexus / Scion _____

VIN

J	T	H	F	N	4	8	Y	5	5	0
---	---	---	---	---	---	---	---	---	---	---

(the "Subject Vehicle").

I consent and authorize representatives of Toyota Motor Sales, U.S.A., Inc. or other persons designated by Toyota, to image data from the Subject Vehicle's Event Data Recorder (EDR) and/or any other computer memory contained within the Subject Vehicle. This information or data will be used for improving motor vehicle safety through crash investigation and analysis.

In doing so, I acknowledge and agree voluntarily to waive any privacy rights to the information or data imaged from the subject vehicle's EDR or other computer memory.

Name (please print) _____

Owner
Status (i.e., owner, lessor, lessee, representative, attorney, etc.) _____

Signed: _____

Dated: 11/15/11

(Additional owners/lessees, please sign below. Required in Arkansas and Oregon).

Signed _____

Date 11/15/11

Subject: consent forms: [REDACTED] VIN NUMBER: JTHFN48Y550 [REDACTED]

From: toyota@spx.com (toyota@spx.com)

To: [REDACTED]

Date: Tuesday, November 15, 2011 9:27 AM

Please sign and return the attached form, by fax or email.
Once the EDR consent form is returned, we can go forward with ordering the inspection.
It does take about 7-10 business days for the inspector to contact you, to schedule the inspection.

THE VIN NUMBER IS ABOVE, IN THE SUBJECT LINE, IF YOU DO NOT HAVE IT I WILL FILL IT IN.

Thank You,

Judy Goldman-Gudenau
Phone 586-578-7366
Fax: 586-582-5840
Email: Toyota@spx.com

Mail to:
SPX Service Solutions / EAA
28635 Mound Road
Warren, MI 48092

CRIME VICTIMS AND WITNESSES:

Your Rights and Services

MARYLAND

Officer A. REED #5105

Complaint # 11-306-1763

Phone # 410-887-1279

Investigator _____

Phone # _____

To obtain a written copy of your police
report, please contact the responding
police department

2/

JIM ELLIOTT'S TOWING SERVICE
GOVANS TOWING SERVICE

3
245549

24 HOUR ROAD SERVICE AND TOWING
STORAGE AT: 900 YORK ROAD • TOWSON, MD 21204
410-583-8888 • FAX 410-583-7818

589493

mat

LICENSE No.

STATE

MAKE

Gold Lexus

MODEL

430

DATE

10/1/88

LOCATION

AUTHORITY

OWNER

ADDRESS

DELIVERED TO

VIN #

Len Stolar

JT HFN 48Y550

TOW CHARGES

LABOR

ROLL BACK

STORAGE

MILEAGE

PAY OUT

ADMINISTRATION FEE

TOTAL

MILEAGE

PO #

RO #

MEMBER #

MILES TOWED

MILES TO VEHICLE

DRIVER

SIGNATURE

125-

52087

4144A

RO# 167365

AB

125-

**LEN STOLER COLLISION REPAIR
CENTER**

Workfile ID: 1f961303
Federal ID: 521437880

BALTIMORE'S ONLY LEXUS, PORSCHE, AUDI
COLLISION CENTER
11275 REISTERSTOWN RD, OWINGS MILLS, MD
21117
Phone: (410) 998-3473
FAX: (410) 356-4415

Preliminary Supplement 1 with Summary

Customer: [REDACTED]

Written By: AMANDA BARNHART

Insured: [REDACTED]

Type of Loss: Collision

Point of Impact:

Policy #: [REDACTED]

Date of Loss: 11/3/2011 12:00:00 AM

Claim #: [REDACTED]

Days to Repair: 0

Owner:

TIMONIUM, MD [REDACTED]

Evening

Inspection Location:

LEN STOLER COLLISION REPAIR CENTER

11275 REISTERSTOWN RD

OWINGS MILLS, MD 21117

Repair Facility

(410) 998-3473 Other

Insurance Company:

LIBERTY MUTUAL INSURANCE COMPANY

VEHICLE

Year: 2005

Make: LEXU

Model: SC 430

Color: Int:

Body Style: 2D CNVT

Engine: 8-4.3L-FI

Production Date:

Condition:

VIN: JTHFN48Y550 [REDACTED]

License:

State:

Job #: 167365AB

Mileage In:

Mileage Out:

Vehicle Out:

4 Wheel Disc Brakes

Air Conditioning

Alarm

Aluminum/Alloy Wheels

AM Radio

Anti-Lock Brakes (4)

Automatic Transmission

Bucket Seats

CD Changer/Stacker

Clear Coat Paint

Console/Storage

Cruise Control

Driver Air Bag

Dual Mirrors

FM Radio

Fog Lamps

Front Side Impact Air Bags

Heated Mirrors

Keyless Entry

Leather Seats

Memory Package

Navigation System

Overdrive

Passenger Air Bag

Power Antenna

Power Brakes

Power Convertible Top

Power Driver Seat

Power Locks

Power Mirrors

Power Passenger Seat

Power Steering

Power Trunk/Tailgate

Power Windows

Rear Defogger

Search/Seek

Stability Control

Steering Wheel Controls

Stereo

Telescopic Wheel

Tilt Wheel

Traction Control

Wood Interior Trim

Preliminary Supplement 1 with Summary

Customer: XXXXXXXXXX

Vehicle: 2005 LEXU SC 430 2D CNVT 8-4.3L-FI

Line	Operation	Description	Qty	Extended Price \$	Labor	Paint
1		FRONT BUMPER				
2	S01	O/H bumper assy	0	0.00	3.3	0.0
3	**	Repl Opt OEM Bumper cover w/o headlamp washer	1	<u>318.75</u>	Incl.	<u>4.1</u>
4	*	Add for Clear Coat	0	0.00	0.0	<u>0.0</u>
5	*	Repl RT Upper reinf	1	31.40	Incl.	0.0
6	*	Repl Impact bar	1	349.81	Incl.	0.0
7	*	Repl RT Bumper cover retainer brkt	1	<u>16.87</u>	Incl.	0.0
8	#	Repl BUMPER CLIPS	1	25.04	Incl.	0.0
9	#	Repl FRT BUMPER COVER LWR RET	1	16.86	Incl.	0.0
10	*	Repl Prep unprimed bumper	1	0.00	0.0	<u>0.6</u>
11	*	Repl RT Lamp bezel	1	7.58	Incl.	0.0
12	*	Repl RT Bumper cover protector	1	1.30	Incl.	0.0
13	*	R&I License bracket	0	0.00	<u>0.1</u>	0.0
14	*	Repl Energy absorber	1	66.67	Incl.	0.0
15	S01	Repl Add for h'lamp washer	1	0.00	0.3	0.0
16	S01	Repl LT Bumper cover protector	1	1.30	Incl.	0.0
17	S01	WINDSHIELD				
18	* S01	Rpr Glass Lexus	0	0.00	<u>0.5</u>	0.0
19		FENDER				
20	*	Repl RT Bumper bracket	1	35.04	<u>0.5</u>	<u>0.0</u>
21	S01	Refinish Components	0	0.00	0.0	1.5
22	*	Rpr RT Front panel	0	0.00 s	<u>2.0</u>	<u>Incl.</u>
23	* S01	Rpr LT Fender	0	0.00	<u>0.5</u>	2.2
24	*	Add for Clear Coat	0	0.00	0.0	<u>0.0</u>
25	S01	R&I RT Wheel opng mldg	0	0.00	0.3	0.0
26	** S01	Repl Opt OEM RT Fender	1	<u>331.25</u>	2.3	2.2
27		Overlap Major Adj. Panel	0	0.00	0.0	-0.4
28		Add for Clear Coat	0	0.00	0.0	0.4
29	*	Add for Edging	0	0.00	0.0	<u>0.0</u>
30		Repl RT Fender liner	1	172.44	Incl.	0.0
31	S01	R&I LT Wheel opng mldg	0	0.00	0.3	0.0
32	S01	R&I LT R&I fender assy	0	0.00	2.0	0.0
33	* S01	R&I LT Side cover	0	0.00	<u>0.2</u>	0.0
34	* S01	Rpr RT Apron assy	0	0.00 s	<u>4.0</u>	Incl.
35	S01	DOOR				
36	S01	Blnd RT Outer panel	0	0.00	0.0	1.1
37	S01	R&I RT Belt w'strip	0	0.00	0.3	0.0
38	S01	R&I RT R&I mirror	0	0.00	0.5	0.0
39	S01	R&I RT Door glass Lexus	0	0.00	1.0	0.0
40	S01	R&I RT R&I outside handle	0	0.00	0.5	0.0
41	S01	R&I RT R&I trim panel	0	0.00	0.5	0.0
42	S01	R&I RT Lock assy	0	0.00	0.5	0.0
43		GRILLE				

Preliminary Supplement 1 with Summary

Customer: XXXXXXXXXX

Vehicle: 2005 LEXU SC 430 2D CNVT 8-4.3L-FI

44	*		R&I	R&I grille assy	0	0.00	Incl.	0.0
45				FRONT LAMPS				
46	**		Repl	RECOND RT Headlamp assy	1	<u>502.00</u>	Incl.	0.0
47				Aim headlamps	0	0.00	0.5	0.0
48	#			AIM / ALIGN FOG LAMPS	1	0.00	0.2	0.0
49	#	S01		O/H(1)ADAPTIVE H/LAMP/TRANS. ALL COMP.	1	0.00	1.0	0.0
50	*		Repl	<u>RT Washer nozzle</u>	1	29.36	Incl.	<u>0.0</u>
51	*		Repl	RT Actuator	1	282.92	Incl.	0.0
52	*		Rpr	RT Side marker lamp	0	0.00	<u>0.3</u>	0.0
53			Repl	RT Fog lamp assy	1	178.84	Incl.	0.0
54		S01	R&I	LT R&I headlamp assy	0	0.00	0.3	0.0
55	*		Repl	RT Mount bracket	1	64.76	Incl.	0.0
56		S01	R&I	LT Fog lamp assy	0	0.00	Incl.	0.0
57		S01		INFORMATION LABELS				
58		S01		Rpl information labels	0	0.00	0.3	0.0
59		S01	Repl	Info label belt routing	1	2.44	Incl.	0.0
60		S01	Repl	Emission label	1	1.25	Incl.	0.0
61		S01	Repl	Info label timing belt service	1	3.16	Incl.	0.0
62		S01	Repl	Vacuum diagram	1	1.25	Incl.	0.0
63		S01	Repl	AC label	1	2.30	Incl.	0.0
64		S01		AIR CONDITIONER & HEATER				
65		S01	R&I	Condenser	0	0.00 m	1.5 M	0.0
66		S01		COOLING				
67		S01	R&I	Radiator assy	0	0.00 m	2.1 M	0.0
68		S01		Deduct for Overlap	0	0.00	-0.8 M	0.0
69				HOOD				
70	**		Repl	Opt OEM Hood	1	<u>1,131.25</u>	<u>2.0</u>	<u>5.3</u>
71				Overlap Major Adj. Panel	0	0.00	0.0	-0.4
72	*			Add for Clear Coat	0	0.00	0.0	<u>0.4</u>
73	*			Add for Underside(Complete)	0	0.00	0.0	<u>0.0</u>
74	#	S01		SEAM SEAL NEW LEXUS HOOD	1	18.70 T	0.5	0.0
75	*		Algn	<u>HingeS</u>	0	0.00	<u>0.5</u>	0.0
76				RADIATOR SUPPORT				
77	*		Repl	RT Side panel	1	54.36 s	<u>4.8</u>	<u>0.2</u>
78		S01		Overlap Minor Panel	0	0.00	0.0	-0.2
79	#			OVERLAP	1	0.00	0.0	0.2
80	*		Repl	Upper tie bar	1	151.79 s	<u>10.5</u>	0.5
81				Overlap Minor Panel	0	0.00	0.0	-0.2
82	#			OVERLAP	1	0.00	0.0	0.2
83	*		Repl	RT Air guide	1	59.66	<u>0.1</u>	0.0
84			Repl	Evacuate & recharge	1	0.00 m	1.4 M	0.0
85			Repl	Refrigerant recovery	1	0.00 m	0.4 M	0.0
86		S01		PILLARS, ROCKER & FLOOR				
87		S01	R&I	RT Rocker molding beige	0	0.00	0.5	0.0
88		S01	R&I	LT Rocker molding beige	0	0.00	0.5	0.0

Preliminary Supplement 1 with Summary

Customer: XXXXXXXXXX

Vehicle: 2005 LEXU SC 430 2D CNVT 8-4.3L-FI

89	S01	Blnd	LT Pillar panel	0	0.00	0.0	0.4
90	S01		WHEELS				
91	S01	Repl	RT/Front Wheel, alloy type A style #1	1	585.88 m	0.3 M	0.0
92 #	S01		MOUNT & BALANCE 1 WHEEL /TIRE R&I INCL	1	0.00 T	0.3 M	0.0
93	S01	Repl	RT/Rear Wheel, alloy type A style #1	1	585.88 m	0.3 M	0.0
94 #	S01		MOUNT & BALANCE 1 WHEEL /TIRE R&I INCL	1	0.00 T	0.3 M	0.0
95 #	S01	Subl	4 WHEEL ALIGNMENT	1	99.95 X	0.0	0.0
96 #	S01		SCAN, CLEAR,RESET TIRE CODES	1	0.00	0.5 M	0.0
97			EXHAUST SYSTEM				
98 *		Repl	Muffler & pipe	1	658.19 m	<u>0.9</u> M	0.0
99 *		Rpr	RT Heat shield	0	0.00	<u>0.3</u> M	0.0
100	S01	Repl	RT Gasket center pipe rear	1	9.34	0.0	0.0
101	S01	Repl	LT Gasket center pipe rear	1	9.34	0.0	0.0
102 *	S01	R&I	RT Tailpipe	0	0.00 m	<u>0.5</u> M	0.0
103 *	S01	R&I	LT Tailpipe	0	0.00 m	<u>0.5</u> M	0.0
104			ENGINE				
105 *		Repl	Air cleaner assy	1	468.60 m	<u>0.3</u> M	0.0
106			REAR BODY & FLOOR				
107 *		Rpr	Panel below lid	0	0.00	<u>3.0</u>	<u>0.5</u>
108			Overlap Major Non-Adj. Panel	0	0.00	0.0	-0.2
109 *			Add for Clear Coat	0	0.00	0.0	<u>0.2</u>
110 *		Rpr	Rear floor pan	0	0.00	<u>4.5</u>	<u>0.7</u>
111			Overlap Major Non-Adj. Panel	0	0.00	0.0	-0.2
112 #			OVERLAP	1	0.00	0.0	0.2
113 *		R&I	Tonneau cover	0	0.00	<u>Incl.</u>	0.0
114 *			O/H bumper assy	0	0.00	<u>2.7</u>	0.0
115 *		R&I	Rear panel trim	0	0.00	<u>Incl.</u>	0.0
116			REAR LAMPS				
117 *		Repl	LT License lamp	1	20.60	<u>Incl.</u>	0.0
118 #			LT LICENSE	1	0.00	0.1	0.0
119 *		Repl	RT License lamp	1	15.83	<u>Incl.</u>	0.0
120 #			RT LICENSE	1	0.00	0.1	0.0
121			REAR BUMPER				
122 *		Rpr	Bumper cover	0	0.00	<u>7.0</u>	<u>2.5</u>
123 *			Add for Clear Coat	0	0.00	0.0	<u>0.0</u>
124		Repl	Energy absorber	1	75.41	<u>Incl.</u>	0.0
125 #			HAZCO WASTE CSSBS	1	3.00 X	0.0	0.0
126 #			COROSION PROTECTION BODY PNL CSSBS	1	8.00 T	0.0	0.0
127 #			SEAM SEALER CBPM (LSBL)	1	6.00	0.0	0.0
128 #			SETUP VEHICLE FOR PULL	1	0.00	2.0	0.0
129 #			UNIBODY PULL	1	0.00	2.0 F	0.0
130 #			ROUGH PULL	1	0.00	1.5	0.0
131 #	S01		COOLANT LEXUS 00272-SLLC2CSSBS	1	20.67	0.0	0.0
132 #	S01		SET BACK WIRING	1	0.00	1.0 M	0.0
133 #	S01		ISOLATE BATTERY & ELECT SYSTEM 12V	1	0.00	0.2 M	0.0

Preliminary Supplement 1 with Summary

Customer: [REDACTED]

Vehicle: 2005 LEXU SC 430 2D CNVT 8-4.3L-FI

134	#	S01	REPROGRAM VEHICLE SYSTEMS	1	0.00	1.0 M	0.0
135	#	S01	BAG VEHICLE OR COVER CBPM	1	12.00 T	0.0	0.3
136	#	S01	DF-25 FLEX AGENT CBPM	1	7.00	0.0	0.0
137	#	S01	AM-865 ADHESION PROMOTER CBPM	1	8.79	0.0	0.0
138	#	S01	TINT TO MATCH	1	0.00	0.0	1.0
139	#	S01	DE NIB COLOR SAND AND POLISH	1	0.00	0.0	1.0
140	#	S01	3M 8310 BARE METAL SEAM SEAL(AELE) CBPM	1	46.91	0.0	0.0
SUBTOTALS					6,499.74	75.5	24.1

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			6,358.09
Body Labor	62.5 hrs @	\$ 40.00 /hr	2,500.00
Paint Labor	24.1 hrs @	\$ 40.00 /hr	964.00
Mechanical Labor	11.0 hrs @	\$ 115.00 /hr	1,265.00
Frame Labor	2.0 hrs @	\$ 48.00 /hr	96.00
Paint Supplies	24.1 hrs @	\$ 26.00 /hr	626.60
Miscellaneous			141.65
Subtotal			11,951.34
Sales Tax	\$ 7,023.39 @	6.0000 %	421.40
Grand Total			12,372.74
Deductible			500.00
CUSTOMER PAY			500.00
INSURANCE PAY			11,872.74

R. M. Garage Door Service

4562 Salem Bottom Road
Westminster, Maryland 21157
(410) 875-4132

Fax # 800-599-3577

Mike Rosetti

claim # [REDACTED]

[REDACTED]
[REDACTED]
Owings Mill Md.

Cost for Repair of Door opening
and Replacement of 1-8X7 wood paneled
garage door.

1-8X7 garage Door - Windsor door ~~products~~
products (primed painted)
779.00

Repair of Right Side Garage Door opening
Brick Trim, Mortar Replacement and Jam
535.00

Total \$ 1314.00