

CL-10434496-7643

OCT 25 2011

[Redacted]
Nashua, NH [Redacted]
August 22, 2011
[Redacted]

Chairman & Chief Executive Officer
Toyota Motor Corporation
19001 South Western Avenue
Department WC11
Torrance, CA 90501

Dear Yoshimi Inaba:

Case # 1108081214: Air Bag Issue: [Redacted]

The above issue refers.

One of your employees, Nicole, handled the above air bag issue wherein my son, [Redacted] was involved. I am the dad and co-owner of the Toyota Solara. After being bombarded with a barrage of technical lingo defending the non-deployment of bags after the accident, without sight of the damaged vehicle or place of accident, I am left with no other option but to seek legal advice. The attached documents from Rudnitsky Law firm more or less resemble the condition of the car after the accident. According to what transpired and Rudnisky's explanation of 'crashes where the airbag should deploy,' your employee is trying to shy Toyota from some responsibility by using some unscrupulous means.

Your anticipated response is greatly appreciated.

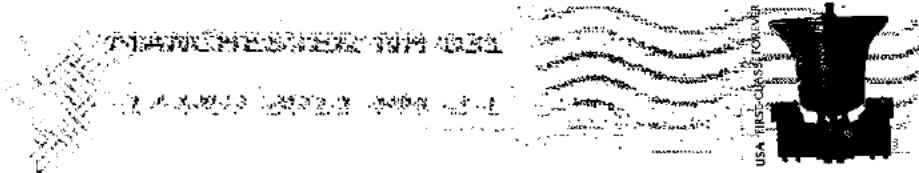
Sincerely,

[Redacted Signature]

Cc Better Business Bureau, California
Attorney General California
California Department of Transportation
U.S. Department of Transportation

NH
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Nashua, NH



US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
1200 NEW JERSEY AVE, SE
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