



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

NOV 15 2011

24-OCT-2011

Repository ☐

Reference No.
10432660

OWNER INFORMATION (Type or Print)

Name

Address

City

CORTEZ

State CO

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FTWW33F22E

Make

FORD

Model

F-350

Model Year

2002

Date Purchased

3-1-2002

Dealer's Name and Telephone Number

LIEMIS FORD

(505) 325-1961

Engine: 7.3 LITRE

No: Cylinders

8 Cyl.

Fuel Type:

DIESEL

Original Owner

☒

Dealer's City

FARMINGTON

State

N.M.

Zip Code

87499

Transmission Type

6 SPD. MAN

☒ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

12-OCT-2011

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 162000 STRUCTURE: BODY

SPARE WHEEL MOUNTING (WINCH ASSEMBLY)
PART# JPO 6C3Z 1A131 AA PRICE# 172.47

Failure Mileage

148000

Failure Speed

35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

-0-

Number of Deaths

-0-

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2002 FORD F-350. THE CONTACT STATED THAT WHILE DRIVING 35 MPH, THE SPARE TIRE DETACHED FROM THE VEHICLE. THE VEHICLE WAS TAKEN TO THE DEALER WHO DIAGNOSED THAT THE WINCH ASSEMBLY CABLE HAD FRACTURED AND AS A RESULT, WOULD NEED REPLACEMENT. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE WHO DID NOT OFFER ANY ASSISTANCE SINCE THE VEHICLE WAS NOT INCLUDED IN ANY RECALLS. THE VEHICLE WAS REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 148,000.

THIS WAS THE ORIGINAL SPARE TIRE AND WINCH ASSEMBLY. THE CABLE BROKE AT THE END WHERE IT CONNECTED TO THE DEVICE THAT SUPPORTED THE SPARE TIRE. THE OLD WINCH ASSEMBLY IS AVAILABLE. REPAIR WAS DONE BY KEESEE MOTOR CO. (970) 565-8431

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

KEESEE MOTOR CO.

P.O. Drawer X 111 S. Broadway

Cortez, Colorado 81321

At The Intersection of Highways 160 and 666

Phone (970) 565-8431



SERVICE DEPARTMENT HOURS

8:00 am - 5:00 pm Monday - Friday

8:00 am - Noon Saturday

PARTS AND LABOR GUARANTEED FOR 90 DAYS OR 4,000 MILES, WHICHEVER OCCURS FIRST UNLESS OTHERWISE STATED

DISCLAIMER OF WARRANTIES

AS IS: THE ONLY WARRANTIES APPLYING TO THIS PART(S) ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER. THE SELLING DEALER HEREBY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PART(S) AND/OR SERVICE. BUYERS SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT, OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

----- INVOICE TO ----- DRIVER/OWNER INFORMATION -- INVOICE: C18070

VISA/MASTERCARD NAD: 001352 [REDACTED]

SS [REDACTED] DK 73069 CORTEZ CO [REDACTED]

NORMAN WORK: [REDACTED] CELL: [REDACTED] HOME: [REDACTED]

----- FOR OFFICE USE ----- VEHICLE INFORMATION -----

INVOICE: FINAL CUS C CC VIN 1FTWW33F228 [REDACTED] LICENSE NUMBER: [REDACTED]

INVOICED: 10/24/2011 14:01:21 02 FORD F-350 SD 4WD DRW CREW CAB

ODOMETER IN: 148048 DATES INSERVICE: 030102

DATES BEGIN: 10/11/11 DONE: 10/24/11

CONCERN 51	CHECK AND REPORT SPARE TIRE WINCH CABLE BROKE. INSPECT FOR REPAIRS.				OPERATION	TECH	AMOUNT
CORRECTION	INSPECTED WINCH AND CABLE. FOUND TO BE BROKEN. REMOVED AND REPLACED SPARE TIRE WINCH ASSEMBLY. RECHECK. NOTE; FENDER LINERS-\$62.33 EACH AND \$45.00 FOR LABOR PLUS SALES TAX.				SPARETIRE	045	53.95
PART NUMBER	PO#	NOTE	DESCRIPTION	QTY	SELL		
SPD 6C3Z	1A131 AA		SPARE WHEEL MOUNTING	1	172.47		172.47

SUBTOTAL	172.47
PARTS	172.47
LAB-MECHANICAL	53.95
TOTAL CHARGE FOR CONCERN	226.42

TYPE: C

GRAND TOTALS

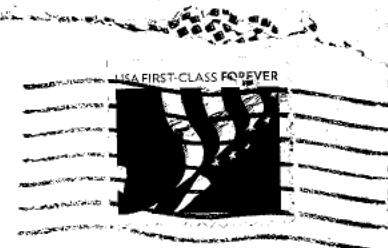
SUMMARY OF CHARGES FOR INVOICE C18070	
PARTS	172.47
LAB-MECHANICAL	53.95
SUB-TOTAL	226.42
ST TAX	5.00
CITY TAX	6.99
TOTAL CHARGE	238.41

PAYMENT DISTRIBUTION FOR INVOICE C18070	
TOTAL CHARGE	238.41
VISA	NAD 001352 238.41
VISA/MASTERCARD	

IF YOU HAVE ANY QUESTIONS - PLEASE SEE DEBORAH M BAIN

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LAST PAGE

[REDACTED]
CORTEZ, CO. [REDACTED]



U.S. DEPT. of TRANSPORTATION
NATIONAL HWY. TRANS. SAFETY ADMIN.
OFFICE of DEFECT INVESTIGATION
Rm #NVS-210
1200 NEW JERSEY AVE. SE. (WEST BLDG)
WASHINGTON, D.C. 20590

