

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: FW: NHTSA: Follow up to ODI Complaint: 10432398
Date: Thursday, November 17, 2011 9:04:22 AM

EQ-10432398-2452

Report Vehicle Safety Defects!



www.safercar.gov

From: EVOQ (NHTSA)
Sent: Thursday, November 17, 2011 8:39 AM
To: Wells, Cynthia CTR (NHTSA)
Subject: FW: FW: NHTSA: Follow up to ODI Complaint: 10432398

From: [REDACTED]
Sent: Wednesday, November 16, 2011 5:43 PM
To: EVOQ (NHTSA)
Subject: Re: FW: NHTSA: Follow up to ODI Complaint: 10432398

Information is correct. Past problems that were to be remedied by Ford have erupted in other areas. How would you like to hear the drivers door unlock 5 times during a 15 minute drive? I have grown children who have witnessed this on many rides. How would you like to lock your car only to return and find your car unlocked itself. I have maintained all the work on my vehicle over the years. Please call me at [REDACTED] for more information.

Thank You,

[REDACTED]

11/16/2011

On Wed, Nov 9, 2011 at 5:20 AM, <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation