

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
Date Received NOV 21 2011 21-OCT-2011		Repository ☐		Reference No. 10432346	
OWNER INFORMATION (Type or Print)				Daytime Telephone Number [REDACTED]	
Name [REDACTED]				E-mail Address	
Address [REDACTED]				Evening Telephone Number	
City WHITNEY		State TX		Zip Code [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side INLIYFM26A1 INLIYFM26A1		Make GULF STREAM		Model CANYON TRAIL	
Model Year 2010		Engine: No: Cylinders		Fuel Type:	
Date Purchased 09-02-2009		Dealer's Name and Telephone Number Fun Time RU 817-517-2200		Original Owner ☒	
Dealer's City Cleburne, TX		State TX		Zip Code 76031	
Transmission Type ☐ Antilock Brakes ☐ Cruise Control		Powertrain		Multiple Failure:	
Incident Date(s) 9-25-11 28 SEP-2011 2 10-4-11					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 190000 TIRES, 192000 TIRES: SIDEWALL				Failure Mileage 6500	
				Failure Speed 60	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make RFD		Tire Model (Name or Number) TRAIL EXPRESS		Tire Size (Example P215/65R15) ST235/80R16	
DOT No. (Example: DOTM16A-23-09) 1KMM16A-23-09		☒ Original Equipment ☐ Prior Repair		Failure Location: Baton Rouge, La. Crooket, TX + Hillsboro, TX	
Tire Component Code 192000 TIRES:SIDEWALL		Tire Failure Type: BLOWOUT			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
				Number of Deaths	
		Reported to Police N			
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2010 GULF STREAM CANYON TRAIL WITH TRAIL EXPRESS TIRES, LINE SIZES SD 235/80/R16. THE CONTACT WAS DRIVING 60-65 MPH WHEN THREE OF THE TIRES BLEW. THE VEHICLE WAS TAKEN TO A LOCAL MECHANIC WHO VERIFIED THAT THE SIDEWALL HAD SEPARATED FROM THE TIRES. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE TIRES WERE REPLACED. THE FAILURE MILEAGE WAS 6,500 AND THE CURRENT MILEAGE WAS 7,000. THE VIN WAS NOT AVAILABLE.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					



First blow out was
Sunday, Sept. 25th
East Baton Rouge, La.

Second blow out was
Tuesday, Oct. 4th 10 miles
south of Crockett, Tx.

Third blowout was
Tuesday, Oct. 4th 8 miles
east of Hillsboro, Tx.

The fourth tire came
apart at the tire store.

We sent a letter to the
manufacturer on 11-8-11
about the tires

The dealership is now
out of business.



1892

TOTAL PARTS	\$	838.75
TOTAL LABOR	\$	1174.00
TOTAL REFINISH	\$	
TOTAL SUBLET	\$	
TAX	\$	69.20
<i>customer freight</i>	\$	235.00
TOTAL	\$	2318.95

Oct. 28, 2011

Gulfstream:

We just found out the hard way that the tires on our 2016 Canyon Trail 5th wheel were made in China. We had a blowout after leaving home on a trip and blew out two more tires on the way home. The fourth tire died in the parking lot of the tire store.

We could understand one defective tire, but all four on one trip! We have always maintained our RV's and tires, keeping correct air pressure, etc. These tires had about 6000 miles on them and had not been abused. We have RV'd for 12 years now and have never experienced this kind of situation.

Due to the blowouts, we now have our unit in the shop for repairs.

Please improve your tires before some one else gets hurt or even worse.

[REDACTED]
Whitney, Tx. [REDACTED]