

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print)		Date Received NOV 29 2011 20-OCT-2011		Repository ☐	
Name [REDACTED]		Daytime Telephone Number [REDACTED]		Reference No. 10432220	
Address [REDACTED]		Evening Telephone Number		E-mail Address	
City HAVERHILL		State MA		Zip Code [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4S6DM58WX14 [REDACTED]		Make HONDA		Model PASSPORT	
Model Year 2001		Engine: No: Cylinders 6		Fuel Type: gas	
Date Purchased 9-01-2010		Dealer's Name and Telephone Number PRIVATE PARTY		Original Owner ☐	
Dealer's City		State		Zip Code	
Transmission Type Automatic		☒ Antilock Brakes ☒ Cruise Control		Powertrain	
Multiple Failure: NONE		Incident Date(s) 23-SEP-2010			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 162000 STRUCTURE; BODY				Failure Mileage 141000	
				Failure Speed 0	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured NONE	
				Number of Deaths NONE	
				Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2001 HONDA PASSPORT. THE CONTACT NOTICED SHORTLY AFTER PURCHASING THE VEHICLE THAT THE FRAME WAS COMPLETELY CORRODED. THE CONTACT REFERENCED NHTSA CAMPAIGN I.D. NUMBER 10V436000 (SUSPENSION:REAR) AND WAS OFFERED A BUY BACK FROM THE MANUFACTURER BUT THE CONTACT DECLINED. THE CONTACT ASKED THE MANUFACTURER TO REPAIR THE VEHICLE BUT THE MANUFACTURER DID NOT RESPOND. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 141,000. But refused because of cost,					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

FRAME CORRODED, I WANTED THEM TO FIX IT,
REPLACE IT OR GIVE ME FARE MARKET VALUE.
THEY REFUSED ALL THREE IT WAS TAKE TAHER
OFFER OR NOTHING.

EXCEPT FOR CORRODED FRAME VEHICLE RUNS EXCELLANT

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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NECESSARY
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UNITED STATES

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

