

Temporary Complaint Number (TCN): IBN30-18046

This PDF document is secured
and the content is protectedRequired Information: **Bold**

EQ-10431133-5649

Form approved: O.M.B. No. 2127-0008

Vehicle Information

Vehicle Identification Number (VIN) (See Instructions on the next page to locate the VIN.)

J	T	3	H	P	1	0	V	8	V	7						
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17

OCT 12 2011

Select/Enter Make

Toyota

Enter Model

RAV4

Select/Enter Year

1997

Incident Information

Approximate Incident Date

Sept 14, 2011

For multiple incident dates enter
the first date of occurrence.

(mm/dd/yyyy)

Was there a Crash? ☐ Yes ☒ NoWas there a Fire? ☐ Yes ☒ No

Failure Mileage

165920

miles

For multiple incidents
enter the first failure mileage.

Number of Persons Injured, if any

n/a

Speed (at time of incident)

n/a

mph

Number of Deaths, if any

n/a

Description (up to 1900 characters)

WARNING: This description, exactly as you enter it, may appear in a public NHTSA database.

Do not include any personal information (name, street/email address, phone number, social security/driver license number, Vehicle Identification Number (VIN), etc...).

I took my vehicle in for some routine maintenance to be done and was called to come in by the mechanic. He showed me under my car, more specifically the frame on my car. It has extensive rust damage. The rust is not just on the surface but has large holes eaten away in the entire frame. The body of the vehicle is in very good condition. HE said it was not safe to drive because of the holes/damage on the frame. He did not think this was normal wear.

Failed Component 1

Select the Component

Failed Component 2

Select the Component

Failed Component 3

Select the Component

Personal Information

First Name

Last Name

Email

(provided earlier and locked for your security)

Daytime Phone

Evening Phone

Address 1

Address 2

City

State

Zip Code

888-327-4236 | www.safercar.gov

Department of Transportation, NHTSA . Office of Defects Investigation/CRD, NVS-216 . 1200 New Jersey Ave SE . Washington, DC 20590

Alexandria, Ky

NATI OH 452

PM 5-T



Department of Transportation
NHTSA
Office of Defects Investigation/CRD
NVS-216
1200 New Jersey Ave SE
Washington, DC 20590