

SEP 29 2011

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Date  
NO

SIRS:

CL-10430932-9338

Sept. 10

In 3-16-2009 I bought a Honda Accord  
 The car is a 2006. Had 22000 miles  
 I was the 2ND OWNER of the CAR.  
 After 18 MONTHS the battery went out.  
 The BATTERY had a 100 MO. WARRANTY.  
 I ask the dealer for a Replacement since the  
 battery was supposed to last another 88 months  
 The Gen. MG. MR Miller Refused he said  
 I was not the ORIGINAL OWNER + that the  
 WARRANTY was change after I bought the CAR.

If the LAW change AFTER I bought  
 the CAR, the change should had no effect  
 on me.

MR Miller was ANNOY & disturb.  
 According to the MANUAL - I was CORRECT.  
 Now WHAT?

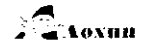
Respectfully



[Redacted]  
El Paso, TX

[Redacted]

El Paso  
 DEALER = HONDA  
 1490 LEE TREVINO DR  
 EL PASO TX. 79936.





El Paso, TX

EL PASO TX 799

21 SEP 2011 PM 2 L



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