



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

1-888-DASH-2-DOT (1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received  
NOV 15 2011  
19-OCT-2011

Repository   
Reference No.  
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OWNER INFORMATION (Type or Print)

Name [Redacted]  
Address [Redacted]  
City WHEATRIDGE Broomfield State CO Zip Code [Redacted]

Daytime Telephone Number [Redacted] E-mail Address [Redacted]  
Evening Telephone Number [Redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
SHSRD78894U [Redacted] Make HONDA Model CR-V Model Year 2004  
Date Purchased AUG '07 Dealer's Name and Telephone Number autosearch.com 303.691.5622 Engine: No: Cylinders 4 Fuel Type: unl gas  
Original Owner  unk Dealer's City Denver State CO Zip Code [Redacted]  
Transmission Type auto  Antilock Brakes  Cruise Control Powertrain all wheel drive Multiple Failure: no - Incident Date(s) 17-AUG-2011

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 120000 EXTERIOR LIGHTING Failure Mileage 110000 Failure Speed 55±

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make N/A Tire Model (Name or Number) [Redacted] Tire Size (Example P215/65R15) [Redacted]  
DOT No. (Example: DOTM19ABC036) [Redacted]  Original Equipment  Prior Repair Failure Location: [Redacted]  
Tire Component Code [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: N/A Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2004 HONDA CR-V. THE CONTACT STATED THAT THE HEADLIGHTS WOULD TURN ON AND OFF RANDOMLY. THE DEALER DIAGNOSED THE VEHICLE AND ADVISED THAT THE CONNECTION TO THE HEADLIGHT SWITCH AND ROUTING CONNECTIONS WERE BURNED OUT. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 110,000.  
*(Cont from back page) Headlight bulbs to see if that would help. So far it has not happened again but I have not driven at night for more than 15 min. I'm still afraid to do so. Do Honda invoice # 726995 303.469.5551 10-31-11  
Thank you for considering this potentially life + death matter.*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

The first time I noticed the lights blinking off + then on again was

On Sept 17 ~~late~~ in the <sup>evening</sup> ~~afternoon~~, while it was raining. I was driving through Greenwood Canyon, Co. It was very dark. It was very noticeable that they went off but then come back on in about 3 sec. I had been driving about 1.5 hours <sup>but lights go only 40 min.</sup> I stopped for gas. Then they blinked on + off again twice more once upon just seconds of me re-starting the car, then again about 40 min later. I tried not to drive it at night. The next time I drove at night about 2 weeks later, it happened again. It was not raining. I noticed the dash lights did not go out. I had been driving about 20 min. Each time they go out for about 3 seconds.

ATTACH ADDITIONAL SHEETS, IF NECESSARY

Though it seemed like an sterility + how always come back on. That trip they did it twice in a 1/2 hr trip. I took it to go Honda in ~~Shawnee~~ Co. They tried to duplicate but could not. They changed the (inside) Westminster

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1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



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US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:  
Use the enclosed form to file a report.

or visit:  
[www.safercar.gov](http://www.safercar.gov)

or call:  
Vehicle Safety Hotline  
888-327-4236



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