

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: Vehicle Owner's questionnaire
Date: Monday, October 31, 2011 8:12:12 AM
Attachments: [10430595.pdf](#)

EQ-10430595-4110

Report Vehicle Safety Defects!



www.safercar.gov

From: Williams, Maritza CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)
Sent: Friday, October 28, 2011 2:09 PM
To: Wells, Cynthia CTR (NHTSA)
Subject: FW: Vehicle Owner's questionnaire

From: [REDACTED]
Sent: Thursday, October 27, 2011 8:40 PM
To: DataQuality, DataQuality (NHTSA)
Subject: Vehicle Owner's questionnaire

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

18-OCT-2011

Repository ☐Reference No.
10430595**OWNER INFORMATION (Type or Print)**

Name [REDACTED]

Address [REDACTED]

City ROCHESTER

State NY

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JN8AZ08W85W [REDACTED]

Make
NISSANModel
MURANOModel Year
2005

Date Purchased

Dealer's Name and Telephone Number

Engine:
No: Cylinders

Fuel Type:

Original Owner
☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes
☐ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)
17-AUG-2011**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 070000 FUEL SYSTEM, GASOLINE

Failure Mileage
90000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2005 NISSAN MURANO. THE CONTACT NOTICED ONE OF THE TWO FUEL TANK PROTECTORS PARTIALLY DETACHED FROM THE FRAME. THE VEHICLE WAS PREVIOUSLY REPAIRED IN 2006 FOR A RECALL RELATED TO THE SIMILAR DEFECT UNDER NHTSA CAMPAIGN ID NUMBER: 06V003000 (FUEL SYSTEM, GASOLINE: STORAGE: TANK ASSEMBLY). THE REMEDY REPAIR DID NOT CORRECT THE FAILURE. THE MANUFACTURER WAS NOTIFIED REGARDING THE MOST RECENT FAILURE AND THEY ADVISED HIM TO TAKE THE VEHICLE TO A DEALER FOR INSPECTION. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 90,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.