U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: NOV - 9 2011 (14-OCT-2011)

Repository ☐

Reference No. 10430212

OWNER INFORMATION (Type or Print)

Name [redacted]

Address [redacted]

City LANSDALE | State PA | Zip Code [redacted]

Daytime Telephone Number [redacted]

Evening Telephone Number SAME

E-mail Address N/A

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1LNHM97V7YY[redacted]	LINCOLN	CONTINENTAL	2000

Date Purchased	Dealer's Name and Telephone Number	Engine:	Fuel Type:
10/8/11	267-733-9876 FAULKNER-CIOCCA FORD SALES	4.6 No: Cylinders 8	GAS

Original Owner	Dealer's City	State	Zip Code
☐	QUAKERTOWN	PA	18951

Transmission Type		Powertrain	Multiple Failure:	Incident Date(s)
AUTO	☑ Antilock Brakes ☑ Cruise Control	AUTO	REAR SEAT BELT IS IN "LOCKED" POSITION	08-OCT-2011

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 150000 SEAT BELTS	Failure Mileage	Failure Speed
	137100	N/A

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)

DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:

Tire Component Code	Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:

Seat Type:	Installation System:

Child Seat Component Code:	Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	N/A	N/A	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2000 LINCOLN CONTINENTAL. THE CONTACT STATED THAT THE MIDDLE REAR SEAT BELT FAILED TO UNLOCK. THE VEHICLE WAS TAKEN TO THE DEALER AND THE MANUFACTURER WAS CONTACTED. THE MANUFACTURER CONFIRMED THAT THE VIN DID NOT QUALIFY FOR REPAIRS UNDER NHTSA CAMPAIGN ID NUMBER:99V250000 (SEAT BELTS:FRONT:ANCHORAGE). THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE 137,100.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.