

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6) EQ-10430207-9909

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: NHTSA: Follow up to ODI Complaint: 10430207
Date: Tuesday, November 08, 2011 11:09:23 AM

Report Vehicle Safety Defects!



www.safercar.gov

From: EVOQ (NHTSA)
Sent: Tuesday, November 08, 2011 10:58 AM
Subject: FW: NHTSA: Follow up to ODI Complaint: 10430207

From: [REDACTED]
Sent: Tuesday, November 08, 2011 5:26 AM
To: EVOQ (NHTSA)
Subject: Re: NHTSA: Follow up to ODI Complaint: 10430207

There was a defect in the sending unit in the seat,.They investigated it and replaced it. The company covered the cost of the part and I covered the evaluation and the labor for the repair approximately \$200.00. Now the seat indicator works fine.

Thank You

[REDACTED]

On Oct 27, 2011, at 10:29 AM, <EVOQ@dot.gov> <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation

<image002.gif>

<EVOQ EMAIL RESPONSE.doc><10430207.pdf>