

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		DOT Auto Safety Hotline FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received NOV 2 2011 07-OCT-2011	
		Repository ☐ Reference No. 10429044	
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		E-mail Address	
City	State	Zip Code	Evening Telephone Number
LITTLETON	CO		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
2HNYD28297H		ACURA	MDX
Model Year		Engine:	Fuel Type:
2007		No: Cylinders 6	
Date Purchased	Dealer's Name and Telephone Number		
9/12/2009			
Original Owner	Dealer's City	State	Zip Code
☐			
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:
	☒ Cruise Control		Incident Date(s)
			05-OCT-2009
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 140000 AIR BAGS, 110000 ELECTRICAL SYSTEM		Failure Mileage	Failure Speed
		60000	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:
Tire Component Code			Tire Failure Type:
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)			
Crash	Fire	Number of Persons Injured	Number of Deaths
☐ Yes ☒ No	☐ Yes ☒ No	0	0
		Reported to Police	
		N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2007 ACURA MDX. THE CONTACT STATED THAT WHEN ADJUSTING THE POWER SEAT ON THE DRIVER SIDE, THE AIR BAG WARNING LIGHT WOULD ILLUMINATE ON THE INSTRUMENT PANEL. THE DEALER DIAGNOSED THAT THE VEHICLE WOULD NEED A WIRING HARNESS REPLACEMENT. THE MANUFACTURER DENIED ANY ASSISTANCE WITH REPAIRS TO THE VEHICLE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 60,000 AND THE CURRENT MILEAGE WAS 90,000.			
Add'l information: AFTER DOING ADDITIONAL RESEARCH, IT WAS DETERMINED THAT ACURA PUBLISHING A "SERVICE BULLETIN" ON THIS SAME PROBLEM. SERVICE BULLETIN 09-039 IS ENCLOSED. IF THE VEHICLE IS OUT OF WARRANTY A CUSTOMER MAY BE ELIGIBLE FOR A GOODWILL CONSIDERATION. TO REPLACE THE SRS WIRING HARNESS UNDER THE DRIVER'S SEAT, THE COST IS \$1800 AT THE DEALER. AFTER A LOT OF TIME AND EFFORT, ACURA HAS AGREED TO PAY \$1000. (SEE BACK)			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Customer spoke to a Mr. Frank Swartzwood at Acuna in Torrance, California and was told that Acuna would not pay the full amount of the repair even though it presented a safety hazard to the driver and the problem was not considered a "wear & tear item". Customer intends to write Mr. Tetsuo Iwamura, President/CEO of America Honda Motor Company to request that the repair be made at no cost to customer. Customer feels strongly that any repairs needed to the seat belts or airbag system should be the responsibility of the manufacturer for the life of the vehicle, especially, when the customer was absolutely nothing to do with the defect or problem.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration





Applies To: 2007 MDX Base – ALL

2008 MDX Base – From VIN 2HNYD282.8H500001 thru 2HNYD282.8H507477

September 23, 2009

SRS Indicator Is On With DTC 31-1x or 31-2x**SYMPTOM**

The SRS indicator is on, and DTC 31-1x (open in driver's airbag inflator) or DTC 31-2x (increased resistance in driver's airbag inflator) is stored.

NOTE: The "x" digit at the end of each DTC can be any one of these: 0 thru 9, or A thru F.

PROBABLE CAUSE

The SRS wire harness under the driver's seat may be damaged by normal seat movement because it is not securely attached.

CORRECTIVE ACTION

Depending on the result of your diagnosis, troubleshoot the SRS DTC, or replace the floor wire harness.

PARTS INFORMATION

NOTE: To make sure the correct floor wire harness is ordered, enter the VIN in your parts catalog search.

Quarter Pillar Trim C (eight required):

P/N 91561-SJD-003

Floor Wire Harness: P/N 32107-STX-A00

REQUIRED MATERIALS

Hondalock 2: P/N 08713-0002

(One bottle repairs about 3 vehicles.)

TOOL INFORMATION

KTC Trim Tool Set: T/N SOJATP2014

WARRANTY CLAIM INFORMATION

In warranty: The normal warranty applies.

OP#	Description	FRT	Template ID
7371B9	Replace the floor wire harness.	7.6	09-039A

Failed Part: P/N 32107-STX-A00

Defect Code: 03214

Symptom Code: 03205

Skill Level: Repair Technician

Out of warranty: Any repair performed after warranty expiration may be eligible for goodwill consideration by the District Parts and Service Manager or your Zone Office. You must request consideration, and get a decision, before starting work.

DIAGNOSIS

1. Connect the HDS to the vehicle's DLC, and check for DTCs.

Is SRS DTC 31-1x or 31-2x indicated?

Yes - Go to step 2.

No - This service bulletin does not apply. If any other DTCs were found, troubleshoot them as needed.

2. Remove the driver's seat, then inspect the SRS wire harness under the seat.

Is the wire harness OK?

Yes - Go to step 3.

No - Go to REPAIR PROCEDURE.

3. Troubleshoot the indicated SRS DTC.

NOTE: Don't reinstall the driver's seat until after you determine the cause of the DTC. When the driver's seat is reinstalled, don't forget these items:

- Make sure to reconnect the power seat connector and the side airbag connector.
- Apply Hondalock 2 Threadlock to the seat bolts, then reinstall the bolts, and torque them to 47 N·m (35 lb-ft).