

From: [Wells, Cynthia CTR \(NHTSA\)](#)
 To: [Eagle, Beards CTR \(NHTSA\)](#)
 Subject: FW: Follow up to ODI Complaint: 10428669
 Date: Monday, October 17, 2011 9:19:23 AM



Report Vehicle Safety Defects! www.safercar.gov

From: Williams, Maritza CTR (NHTSA) On Behalf Of DataQuality, DataQuality (NHTSA)
 Sent: Thursday, October 13, 2011 3:18 PM
 To: Wells, Cynthia CTR (NHTSA)
 Subject: FW: Follow up to ODI Complaint: 10428669
 Please see below.

From: [REDACTED]
 Sent: Thursday, October 13, 2011 3:07 PM
 To: DataQuality, DataQuality (NHTSA)
 Subject: Follow up to ODI Complaint: 10428669

U.S. Department of Transportation National Highway Traffic Safety Administration		FOR AGENCY USE ONLY 100148	
DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received	Repository <input type="checkbox"/>
		04-OCT-2011	Reference No. 10428669
OWNER INFORMATION (Type or Print)		Daytime Telephone Number	
Name [REDACTED]		Evening Telephone Number	
Address [REDACTED]			
City	State	Zip Code	
ROUND ROCK	TX	[REDACTED]	
<small>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53973 (Sep. 3, 2004).</small>			
VEHICLE INFORMATION			
27 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model Year
KNAFGS26077 [REDACTED]		KIA	2007
Date Purchased	Dealer's Name and Telephone Number	Engine:	Fuel Type:
06/11/2011	Drive Time 888-418-1212	No: Cylinders	Gas
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code
	Round Rock	TX	78664
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failures:
Auto	<input type="checkbox"/> Cruise Control		Brake Light
			Cruise control, ESC
		Incident Date(s)	
		30-AUG-2011	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 120000 EXTERIOR LIGHTING		Failure Mileage	Failure Speed
Electronic stability control(ESC), Cruise Control		100000	25
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make:	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM4S9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION <small>(Please describe in detail the incident(s), failure(s), consequence(s), and injuries if any.)</small>			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths
Narrative Description of Incident(s), Crash(es), and Injury(ies):		Reported to Police	
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).		N	
TL* THE CONTACT OWNS A 2007 KIA RONDO. THE CONTACT WAS DRIVING 25 MPH WHEN THE BRAKE LIGHTS MALFUNCTIONED. THE CONTACT REFERENCED NHTSA CAMPAIGN ID NUMBER: 09V130000 (EXTERIOR LIGHTING-BRAKE LIGHTS-SWITCH) AND CALLED THE MANUFACTURER BUT THE MANUFACTURER INFORMED THE CONTACT THAT THE VIN WAS NOT INCLUDED IN THE RECALL. THE VEHICLE WAS NOT REPAIRED. THE CONTACT WAS CONCERNED BECAUSE OTHER DRIVERS WOULD NOT BE AWARE OF WHEN HE WAS APPLYING THE BRAKES. THE FAILURE MILEAGE WAS 100,000.			
<small>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</small>		<small>ATTACH ADDITIONAL SHEETS IF NECESSARY.</small>	
<small>The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</small>			