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INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

SEP 15 2011

September 8, 2011

Mr. Robert Kidder, Chairman
Chrysler Corporation
1000 Chrysler Drive
Auburn Hills, MI 48326-2766

CL-10428652-7914

Dear Sir,

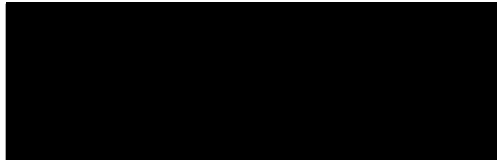
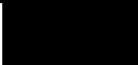
On April 30, 2011 We purchased a Chrysler 200 Limited Convertible from Napleton's in Des Plaines, Illinois 60016. This being the fifth (5th) Chrysler convertible we purchased in the past 15 years.

August 19, 2011 I took the car to the dealer stating the headlamps need to be adjusted. I cannot see far enough ahead when driving at night. It is a safety issue. They could not find any way to adjust. They said they would contact Chrysler Corporation and would notify me when they had an answer.

August 30, 2011 I stopped in inquiring if they had received an answer. Their computer had that the headlamps had been adjusted (which did not happen). After further checking the answer from Chrysler had been received on August 19, 2011. It stated "There is no adjustment for lamps for the vertical position". (Copy enclosed)

September 8, 2011 I contacted NHTSA. After several different people past me around, I got to the Vehicle Safety Compliance Division. It was explained the Halogen Projector Headlamps shine different than the reflective ones of the past. They have heard from others, different manufactures, with the same concern. Could not see far enough ahead.

What is the solution to the problem? Are the headlamps not adjustable? Can they be replaced with a different kind? Are American automobile manufacturers waiting for individuals to die before they handle and solve a safety issue in their product?


Des Plaines, Illinois 

Cc: NHTSA
Department of Transportation
400 7th St., SW Room 5232
Washington DC 20590

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CAROL STREAM IL 601

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Department of Transportation
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Washington, DC 20590

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