

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received NOV 21 2011 29-SEP-2011	Repository ☐ Reference No. 10427850
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		E-mail Address	
City	State	Zip Code	Evening Telephone Number
RICHMOND	KY		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
2C3JA63H65H		CHRYSLER	300
Date Purchased	Dealer's Name and Telephone Number	Engine	Model Year
	1815 IRVINE RD MANN CHRYSLER DODGE DEER RICHMOND KY 40475	4 Cylinders	2005
Original Owner	Dealer's City	State	Zip Code
☐			
Transmission Type	☐ Antilock Brakes	Powertrain	Multiple Failure:
	☐ Cruise Control		
		Incident Date(s) MANN WORKS 29-SEP-2009 HAVE SOME OF DATES	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING		Failure Mileage	Failure Speed
HAVE NO RECORD OF DATE/MILEAGE			30/65
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
		ORIGINAL WITH CAR	
DOT No. (Example: DOTM19ABC036)	☒ Original Equipment ☐ Prior Repair	Failure Location: IN RICHMOND KY ALSO S.C.	
Tire Component Code	Tire Failure Type:		
NONE	NONE		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
NC			
Seat Type:	Installation System:		
IVC			
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash	Fire	Number of Persons Injured	Number of Deaths
☐ Yes ☒ No	☐ Yes ☒ No	NONE AT THE TIME	NONE
Reported to Police		No ACCIDENT YET	
Narrative Description of Incident(s), Crash(es), and Injury(ies).			
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2005 CHRYSLER 300. THE CONTACT STATED THE VEHICLE WOULD INTERMITTENTLY STALL WHILE DRIVING VARIOUS SPEEDS. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHO WAS UNABLE TO DIAGNOSE THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE, BUT OFFERED NO ASSISTANCE. THE FAILURE MILEAGE WAS UNAVAILABLE. SEE ATTACHED SHEETS			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

[REDACTED]
[REDACTED] Richmond KY [REDACTED]

Vehicle Chrysler 300 C 2005

Component Code: 060000 Engine Problems

We have had problems with the Engine shutting off for no reason We have taken it the dealer Mann Chrysler dealer in Richmond Ky. 40475 several times the dealer would have a record of visits They have kept it for several days to test drive to see if it would happen if they drove it. They had no problems the dealer tried hard to solve the engine shutting off.

THE PROBLEM we would gas up and drive away and for no reason we would lose power which means no steering and no breaks. We would stop for a red light or be in the center of the intersection and we would be dead in the water. We would be making a right or left turn and no power which caused traffic problems. We were in S.C. coming home on interstate stopped to gas up and we went back on inter-state on the on ramp we were just getting up to posted speed limit and the engine would quit we looked back and hear comes an 18 wheeler tanker in our lane thank goodness the other two lanes were open no traffic and the 18 wheeler moved over to the inside lanes missing us It could have been a very bad accident if those two inside lanes were full of cars and or trucks. It was hard for my wife to get off the road because no power steering sh got us off the road and after catching our breath the car started and we moved back into traffic to come home. After taking it back to the dealer we were told when gassing up only fill to three fourths a tank this seemed to work for a while but we had several times after that it stopped. We could be on level pavement or a slight up or down grade we could not pin it to a road condition We were told the gas tank and all controls inside the tank plus a control valve at the engine plus labor would fix the problem. I did not consider this because retired with limited funds we could not afford to do this. I talked with the dealer one more time and contacted Corporation Customer Service about our fear of driving this car because of the hazarded of being crashed in the back if it happened on interstate again. We may not be as lucky as we were before. Then we were contacted by Chrysler customer service and they stated we could have it fixed if we paid half the cost of parts and labor. Only the real problem was never fixed only the same type of parts replaced the old parts that could mean that in time the same problem could start over again. This all cost us around \$700.00 dollars at the Same time I was on internet and found a section on Chrysler jeep/ Dodge that these three vehicles different models were having the same problem but not our make and model Which states the problem was not fixed but just a quick repair. This problem will not go away in time all it does is keep us off their backs for 5 to 10 years. How many other Chrysler owner have had or will have the same type problem or even be killed by a big truck running over them. I was

even told the gas was causing carbon build up on a valve accounting for some of the problems. What is being done about that? If that is true? We love the 300C and man Chrysler in Richmond is a good dealership but their hands are tied by Chrysler head quarters telling them what they ca do not do.

CAR LOOKS LIKE NEW WE KEEP IT IN GOOD SHAPE