

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>			<p>INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>			<p>FOR AGENCY USE ONLY 100148</p>					
<p>Date Received NOV 29 2011 23-SEP-2011</p>			<p>Repository <input type="checkbox"/></p>			<p>Reference No. 10426931</p>					
<p>OWNER INFORMATION (Type or Print)</p>						<p>Daytime Telephone Number [REDACTED]</p>			<p>E-mail Address</p>		
<p>Name [REDACTED]</p>			<p>Address [REDACTED]</p>			<p>Evening Telephone Number</p>					
<p>City BIRMINGHAM</p>		<p>State AL</p>		<p>Zip Code [REDACTED]</p>							
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>											
<p>VEHICLE INFORMATION</p>											
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2G1WU58R579 [REDACTED]</p>				<p>Make CHEVROLET</p>		<p>Model IMPALA</p>		<p>Model Year 2007</p>			
<p>Date Purchased 11 07</p>		<p>Dealer's Name and Telephone Number</p>				<p>Engine: No: Cylinders 6</p>		<p>Fuel Type: Reg</p>			
<p>Original Owner <input checked="" type="checkbox"/></p>		<p>Dealer's City Birmingham</p>		<p>State AL</p>		<p>Zip Code</p>					
<p>Transmission Type</p>		<p><input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control</p>		<p>Powertrain</p>		<p>Multiple Failure:</p>		<p>Incident Date(s) 19-SEP-2011</p>			
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>											
<p>Vehicle Component Code: 180000 VEHICLE SPEED CONTROL</p>								<p>Failure Mileage 21000</p>		<p>Failure Speed</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>											
<p>Tire Make</p>			<p>Tire Model (Name or Number)</p>			<p>Tire Size (Example P215/65R15)</p>					
<p>DOT No. (Example: DOTMAL9ABC036)</p>			<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>		<p>Failure Location:</p>						
<p>Tire Component Code</p>						<p>Tire Failure Type:</p>					
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>											
<p>Make:</p>			<p>Date Manufactured:</p>			<p>Model No./Name:</p>					
<p>Seat Type:</p>			<p>Installation System:</p>								
<p>Child Seat Component Code:</p>			<p>Failed Part:</p>								
<p>APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i></p>											
<p>Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p>		<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>		<p>Number of Persons Injured 1</p>		<p>Number of Deaths 0</p>		<p>Reported to Police Y</p>			
<p>Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p> <p>TL* THE CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT STATED THAT ATTEMPTING A RIGHT TURN, THE VEHICLE SUDDENLY ACCELERATED AND SHE WAS UNABLE TO ENGAGE THE BRAKES. THE CONTACT MENTIONED THAT THE VEHICLE CRASHED INTO A BRICK WALL. A POLICE REPORT WAS FILED AND THE DRIVER WAS BADLY BRUISED. THE VEHICLE WAS TOWED TO THE DEALER WHO WAS NOT ABLE TO DIAGNOSE THE FAILURE. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE AND THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 21,000.</p>											
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>						<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>					
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>											

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I was coming up to a stop sign where a road ~~stop~~ I was going to make a right turn. The car seemed to have a mind of its own when I slowed to stop. It lurch ahead fast when I tried to control it. It fishtailed & then went to the left - up a small hill & hit the brick wall. It moved fast after I slowed for the stop & just shot on the other rd.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
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IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

