

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)				FOR AGENCY USE ONLY 100148	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received OCT 26 2011 23-SEP-2011	
OWNER INFORMATION (Type or Print)				Repository ☐	
Name		Address		Reference No. 10426876	
City		State		E-mail Address	
MILFORD		CT		Daytime Telephone Number Evening Telephone Number	
Zip Code					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
3B7MF33652M		DODGE		3500	
Model Year		Engine: 5.9		Fuel Type:	
2002		No: Cylinders 6		Diesel	
Date Purchased		Dealer's Name and Telephone Number		24 Valve	
8/22/02		CROWLEY CHRYSLER			
Original Owner		Dealer's City		State	
☒		BRISTOL		CT	
Zip Code		06011			
Transmission Type		Antilock Brakes		Incident Date(s)	
		☐		01-SEP-2010	
Cruise Control		☐			
Powertrain		Multiple Failure:			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL				Failure Mileage	
				160000	
				Failure Speed	
				40	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment		Failure Location:	
		☐ Prior Repair			
Tire Component Code		Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		Number of Deaths	
				Reported to Police	
				N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2002 DODGE RAM 3500. THE CONTACT STATED THAT WHILE DRIVING 40 MPH, THE VEHICLE BEGAN TO EXPERIENCE TROUBLE SHIFTING GEARS. THE VEHICLE WAS TAKEN TO AN INDEPENDENT REPAIR SHOP AND THE CONTACT WAS INFORMED THAT THE THROTTLE POSITION SENSOR NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE FAILURE RECURRED TWICE AFTER REPAIRS. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE BUT OFFERED NO ASSISTANCE. THE FAILURE MILEAGE WAS 160,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

QTY.	PART NO. AND DESCRIPTION	PRICE
1	Accell pedal Position Sensor (Dealer) (Major)	\$ 605.00
1	"BD" Trans Pan Kit	\$ 289.00
Bgt	Fluid - ATF + 4	7.00 \$ 42.00
* Trans Temp Gauge / Sensor \$130.00 per AS		
* Portion Trans Service / Flush incl. \$150.00 Replace filter, pan & gasket → Refill with fluid & Road test.		

CONNECTICUT AUTO CENTER, L.L.C.

503 New Haven Avenue
MILFORD, CONNECTICUT 06460
(203) 878-3802

NAME			CUSTOMER'S ORDER NO.	DATE
ADDRESS			ORDER WRITTEN BY	PROMISED
CITY, STATE, ZIP				A.M. P.M.
HOME PHONE	BUS. PHONE	EXT.	ODOMETER IN	172,019
YEAR, MAKE AND MODEL	2002 Dodge Ram 3500 4x4		LICENSE NUMBER	
SERIAL NUMBER	MOTOR NUMBER	TERMS	ODOMETER OUT	
3B7MF33652M	5.9L Diesel			

DESCRIPTION OF WORK	AMOUNT
☐ LUBE ☐ CHANGE OIL ☐ OIL FILTER ☐ TUNE-UP ☐ TRANS. ☐ DIFF.	
* Labor to Check all Connectors, wiring, etc. related throttle pedal position sensor → Replace Sensor	\$135.00
* Portion Trans Service / Flush incl. \$150.00 Replace filter, pan & gasket → Refill with fluid & Road test.	\$150.00

(MAY BE CONTINUED ON OTHER SIDE)	TOTAL PARTS	\$ 936.00
ACCESSORIES		
1	Computer Scan / Analyze for "Engine Runny" Condition - Clear Codes - Road test	\$ 100.00
This Estimate is for completing this job as described above and based on our evaluation. It does not include additional labor and materials required should unforeseen problems arise after the work has begun.		
TOTAL ACCESSORIES		\$ 100.00

LITERS/GALS. OF GAS @	TOTAL LABOR	\$ 285.00
LITERS/QTS. OF OIL @	TOTAL PARTS	\$ 936.00
kg/LBS. OF GREASE @	ACCESSORIES	\$ 100.00
Change Oil Supplied by Customer	GAS, OIL AND GREASE	\$ 25.00
1 Filter Trans (Dealer)	SUBLET REPAIRS	
	WASTE DISPOSAL	20.85
	TAX	82.01
SAVE OLD PARTS? ☐ YES ☐ NO	TOTAL	\$ 1448.86
SIGNATURE	THANK YOU	

QTY.	PART NO. AND DESCRIPTION	PRICE
1	Throttle Position Sensor	N/C
		warranty
		Dodge

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HOME PHONE	BUS. PHONE	EXT.	ODOMETER IN
YEAR, MAKE AND MODEL	LICENSE NUMBER		ODOMETER OUT
SERIAL NUMBER	MOTOR NUMBER	TERMS	

DESCRIPTION OF WORK	AMOUNT
☐ LUBE ☐ CHANGE OIL ☐ OIL FILTER ☐ TUNE-UP ☐ TRANS. ☐ DIFF.	
* Diagnose / Adjust. Sensor (Previous)	N/C
* Replace Throttle Position Sensor w/ warranty Part from Chrysler	\$150.00

(MAY BE CONTINUED ON OTHER SIDE)	TOTAL PARTS	LITERS/GALS. OF GAS @	TOTAL LABOR
ACCESSORIES		LITERS/QTS. OF OIL @	TOTAL PARTS
		kg/LBS. OF GREASE @	ACCESSORIES
			GAS, OIL AND GREASE
			SUBLET REPAIRS
			EPA / WASTE DISPOSAL
			TAX
			TOTAL
			THANK YOU

This Estimate is for completing this job as described above and based on our evaluation. It does not include additional labor and materials required should unforeseen problems arise after the work has begun.

I hereby authorize the above repair work to be done along with the necessary materials. You and your employees may operate above vehicle for purposes of testing, inspection, or delivery at my risk. An express mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto. It is also understood that you will not be held responsible for loss or damage to cars or articles left in cars in case of fire, theft or any other cause beyond your control.

SAVE OLD PARTS?

☐ YES ☐ NO

SIGNATURE

\$150.00
9.11
\$159.53

767	50
46	05
813	55