

Subject: FW: FW: NHTSA: Follow up to ODI Complaint: 10426816
Date: Friday, October 07, 2011 8:13:04 AM
Attachments: [EVOO EMAIL RESPONSE.doc](#)
[10426816.pdf](#)

Report Vehicle Safety Defects!



www.safercar.gov

From: Mattson, Ryan CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)
Sent: Thursday, October 06, 2011 5:04 PM
Subject: FW: FW: NHTSA: Follow up to ODI Complaint: 10426816

From: [REDACTED]
Sent: Thursday, October 06, 2011 4:33 PM
To: DataQuality, DataQuality (NHTSA)
Subject: Fwd: FW: NHTSA: Follow up to ODI Complaint: 10426816

----- Forwarded message -----

From: <EVOO@dot.gov>
Date: Thu, Oct 6, 2011 at 7:36 AM
Subject: FW: NHTSA: Follow up to ODI Complaint: 10426816
To: [REDACTED]



Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to [\(202\) 366-1767](tel:(202)366-1767). Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.
NHTSA/Office of Defects Investigation



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

22-SEP-2011

Repository Reference No.
10426816

OWNER INFORMATION (Type or Print)

Name

Address

City SALT LAKE CITY State MI Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

| | | | | |
|---|---|----------------|--------------------------|---------------------------------|
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1N4BA41E15C <input type="checkbox"/> | | Make NISSAN | Model MAXIMA | Model Year 2005 |
| Date Purchased | Dealer's Name and Telephone Number | | Engine: No: Cylinders | Fuel Type: |
| Original Owner <input type="checkbox"/> | Dealer's City | State | Zip Code | |
| Transmission Type | <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control | Powertrain | Multiple Failure: | Incident Date(s) 22-MAY-2011 |

FAILED COMPONENT(S)/PART(S) INFORMATION

| | | |
|--|--------------------------|---------------------|
| Vehicle Component Code: 100000 POWER TRAIN | Failure Mileage 98000 | Failure Speed 55 |
|--|--------------------------|---------------------|

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

| | | |
|----------------------------------|--|--------------------------------|
| Tire Make | Tire Model (Name or Number) | Tire Size (Example P215/65R15) |
| DOT No. (Example: DOTMAL9ABC036) | <input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair | Failure Location: |
| Tire Component Code | Tire Failure Type: | |

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

| | | |
|----------------------------|----------------------|-----------------|
| Make: | Date Manufactured: | Model No./Name: |
| Seat Type: | Installation System: | |
| Child Seat Component Code: | Failed Part: | |

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

| | | | | |
|--|---|---------------------------|------------------|-------------------------|
| Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured | Number of Deaths | Reported to Police N |
|--|---|---------------------------|------------------|-------------------------|

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2005 NISSAN MAXIMA. THE CONTACT STATED WHILE DRIVING APPROXIMATELY 50 MPH THE GEAR SHIFT WOULD MOVE INTO NEUTRAL AND THE RPMS WOULD INCREASE. THE VEHICLE WAS TAKEN TO A DEALER WHO ADVISED HIM THAT HE NEEDED A NEW TRANSMISSION. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE AND OFFERED NO ASSISTANCE. THE FAILURE MILEAGE WAS APPROXIMATELY 98,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.